

Sandstrøm

Bluetooth® DAB Radio

Instruction Manual

S-DBTW18



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Safety Warnings

- Read all the instructions carefully before using the unit and keep them for future reference.
- Retain the manual. If you pass the unit onto a third party make sure to include this manual.
- Check that the voltage marked on the rating label matches your mains voltage.

Damage

- Please inspect the unit for damage after unpacking.
- Do not continue to operate the unit if you are in any doubt about it working normally, or if it is damaged in any way - switch off, withdraw the mains plug and consult your dealer.

Location of Unit

- The unit must be placed on a flat stable surface and should not be subjected to vibrations.
- Do not place the unit on sloped or unstable surfaces as the unit may fall off or tip over.
- The mains socket must be located near the unit and should be easily accessible.
- This unit is designed for indoor, domestic use only.

Temperature

- Avoid extreme degrees of temperature, either hot or cold. Place the unit well away from heat sources such as radiators or gas/electric fires.
- Avoid exposure to direct sunlight and other sources of heat.

Naked Flames

- Never place any type of candle or naked flame on the top of or near the unit.

Moisture

- To reduce the risk of fire, electric shock or product damage, do not expose this unit to rain, moisture, dripping or splashing. No objects filled with liquids, such as vases, should be placed on the unit. Do not operate the unit with wet hands, near water or other liquid.
- If you spill any liquid into the unit, it can cause serious damage. Switch it off at the mains immediately. Withdraw the mains plug and consult your dealer.

Ventilation

- To prevent the risk of electric shock or fire hazard due to overheating, ensure that curtains and other materials do not obstruct the ventilation vents.

- Do not install or place this unit in a bookcase, built-in cabinet or in another confined space. Ensure the unit is well ventilated.

Safety

- Always disconnect the unit from the mains supply before connecting/ disconnecting other devices or moving the unit.
- Unplug the unit from the mains socket before a lightning storm.

Mains Adapter Cable

- Make sure the unit or unit stand is not resting on top of the mains adapter cable, as the weight of the unit may damage the cable and create a safety hazard.

Mains Adapter

- The mains adapter will continue to draw electricity from the mains supply when plugged in the mains socket. In the interests of safety and to avoid unnecessary energy consumption, never leave the adapter plugged in the mains socket while unattended for long periods of time. Disconnect the adapter from the power supply.



Use only power supplies listed in the user instructions.



The mains plug is used as disconnect device, the disconnect device shall remain readily operable.

Interference

- Do not place the unit on or near appliances which may cause electromagnetic interference. If you do, it may adversely affect the operating performance of the unit, and cause a distorted picture or sound.

Supervision

- Children should be supervised to ensure that they do not play with the unit.
- Never let anyone especially children push anything into the holes, slots or any other openings in the case - this could result in a fatal electric shock.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the unit’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.




The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the manual accompanying the unit.

Service

- To reduce the risk of electric shock, do not remove screws. The unit does not contain any user-serviceable parts. Please leave all maintenance work to qualified personnel.
- Do not open any fixed covers as this may expose dangerous voltages.

Maintenance

- Ensure the unit is fully unplugged from the power supply before cleaning.
- Do not use any type of abrasive pad or abrasive cleaning solutions as these may damage the unit's surface.
- Do not use liquids to clean the unit.
-  This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

~ **AC voltage:** This symbol indicates that the rated voltage marked with the symbol is AC voltage.

≡ **DC voltage:** This symbol indicates that the rated voltage marked with the symbol is DC voltage.

Thank you for purchasing your new product.

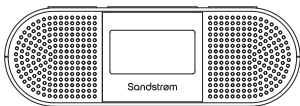
We recommend that you spend some time reading this instruction manual in order that you fully understand all the operational features it offers. You will also find some hints and tips to help you resolve any issues.

Read all the safety instructions carefully before use and keep this instruction manual for future reference.

Unpacking

Remove all items from the packaging. Retain the packaging. If you dispose of it please do so according to local regulations.

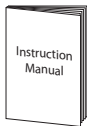
The following items are included:



Main Unit



Mains Adapter



Instruction Manual

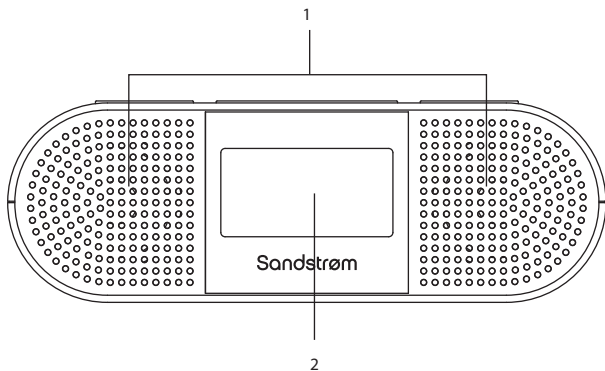


If items are missing, or damaged please contact Partmaster (UK only).

Tel: 0344 800 3456 for assistance.

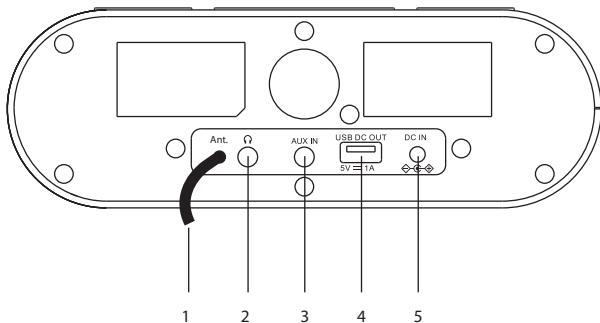
Product Overview

Front View



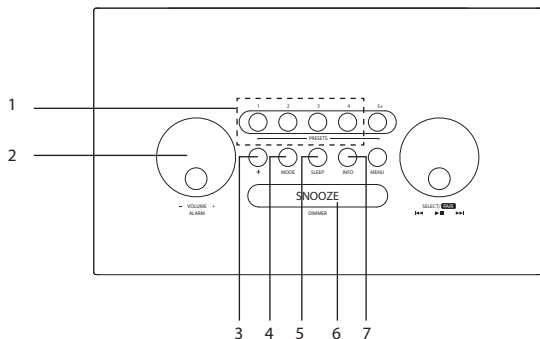
1. Speakers
2. LED Display

Rear View



1. **DAB / FM Aerial**
2. **Earphones Socket**
3. **AUX IN Socket**
4. **USB DC OUT 5V --- 1A Socket**
5. **DC IN Socket**

Top View



1. PRESETS 1/2/3/4 Button

- Press and hold to directly save preset station 1-4.
- Press to directly recall preset station 1-4.

2. -VOLUME+/ALARM Dial

Turn to increase/decrease volume.
Press to access **ALARM** setting.

3. ⏻ On/Standby Button

Press to switch between **On** and **Standby** mode.

4. MODE Button

Press to switch between **DAB**, **FM**, **Bluetooth** and **Auxiliary Input** and mode.

5. SLEEP Button

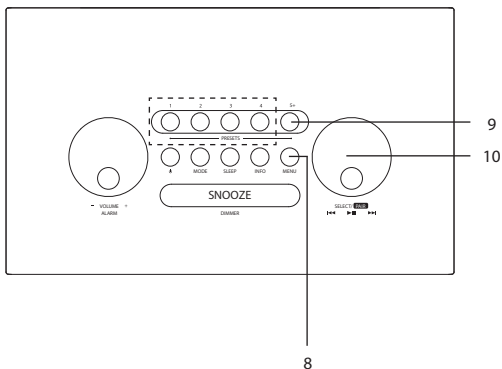
Press repeatedly to set the sleep time.

6. SNOOZE/DIMMER Button

- Press to activate the snooze function when the alarm sounds.
- Press repeatedly to select the brightness level.

7. INFO Button

- Press repeatedly to show the information.



8. MENU Button

- Press to enter the menu page.

9. PRESETS 5+ Button

- Press and hold to enter <Save to P#> for preset station setup.
- Press to enter <Preset Recall> for recalling preset stations among P1-10.

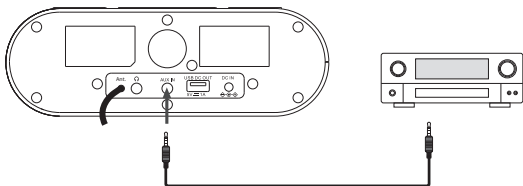
10. SELECT/PAIR/◀◀/▶▶/▶▶ Dial

- Turn to skip backwards to the previous track in **Bluetooth** mode.
- Turn to skip forwards to the next track in **Bluetooth** mode.
- Turn to navigate to your desired option in menu.
- Press to pause/resume playback in **Bluetooth** mode.
- Press and hold to activate the pairing function in **Bluetooth** mode and disconnect the existing paired Bluetooth device.

Connections

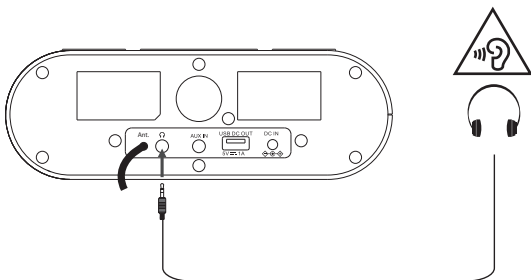
Using the AUX Connection

Use a 3.5 mm to 3.5 mm stereo audio cable (not included) to connect a mobile device to the main unit's **AUX IN** socket.



Using Earphones

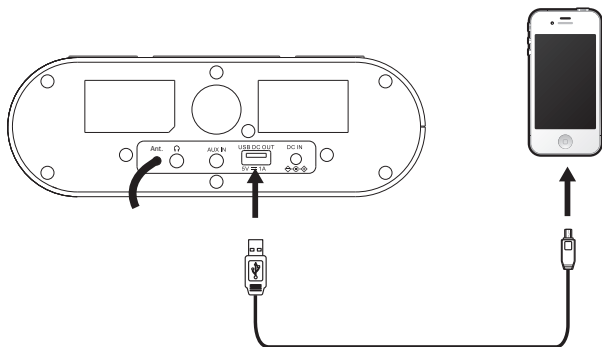
Turn down the volume before connecting the earphones (not included). Slowly raise the volume with the earphones on until you reach your desired volume. When earphones are connected, the speakers automatically mute.



Long-term exposure to loud music may cause hearing damage. It is best to avoid extreme volume when using earphones, especially for extended periods.


Charging from the USB charging port

1. The **USB DC OUT 5V $\overline{\text{---}}$ 1A** port is designed only for charging mobile devices (e.g. MP3 player, mobile phone, etc.). It supplies 5V DC at a charging current of up to 1000mA (1A).
2. Use a USB cable (not included) to connect mobile device to the **USB DC OUT 5V $\overline{\text{---}}$ 1A** port of the unit and the mobile device will start charging.



ONLY use the **USB DC OUT 5V $\overline{\text{---}}$ 1A** port to charge small mobile devices. NEVER use this port for any other purpose.

Turning the Radio On for the First Time

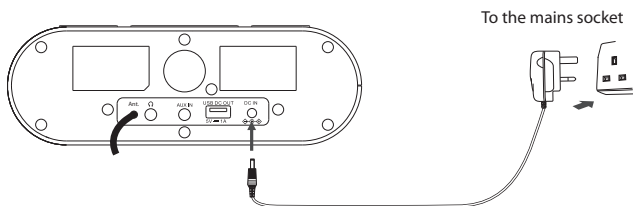
1. Fully extend the aerial before plugging the unit into the mains.
2. Connecting the unit to any other power source may damage the unit. Unwind the mains adapter cable to its full length. Connect the end of the cable to the **DC IN**  Socket at the rear of the unit and then connect the mains adapter to the mains socket. Make sure the mains adapter is firmly inserted into the mains socket. The unit is now connected and ready to use.



Ensure all connections are connected before connecting to the mains power socket.



Extend the aerial before switching to DAB mode for the first time. This will ensure that the initial scan captures all stations in your area.



Remove the mains plug from the mains socket if you want to switch the unit off completely.



- Ensure all audio connections of the unit are connected before connecting to the mains power socket.
- Make sure the mains plug is firmly inserted into the mains socket.
- To switch the unit off completely, remove the mains plug from the mains socket.
- Please turn the unit off completely to save energy when not in use.
- Use the mains cable as the disconnect device. The disconnect device shall remain readily operable.

General Operation

Switching ON/OFF

Press **⏻** button to switch the unit between **On** and **Standby** mode.



Remove the mains plug from the mains socket if you want to switch the unit off completely.

Selecting Modes

Press **MODE** button repeatedly on the unit to switch between **DAB**, **FM**, **Bluetooth** and **Auxiliary Input** mode.



The unit will automatically go to **Standby** mode after 15 minutes if there is no DAB signal. Press **⏻** button to resume.

Adjusting the Volume

Turn **-VOLUME+/ALARM** dial to increase/decrease the volume.



If the unit is switched off while the volume level is over 15, the default volume level (15) will be restored the next time the unit is switched on.

Automatically Setting the Clock

The clock will be updated automatically if you can receive DAB/FM signal in your location.

In order to synchronise to the current local time, you must leave it on the DAB/FM station for a period of time. It may take about 1-2 minutes to receive the time signal.



If there is no DAB broadcast in your area, switch the unit into **FM** mode to receive the time signal, or you may set the clock manually (Refer to “**Setting the Time and Date**” section below).

Adjusting the Brightness

Press the **SNOOZE/DIMMER** button to select the brightness level.

System Settings

Setting a Sleep Timer

You can set a sleep timer so if you are listening to your radio and fall asleep, it will automatically switch off at the preset time. The sleep timer can be activated for up to a maximum of 90 minutes.

1. Press **SLEEP** button repeatedly to select between **Sleep Off, 10 minutes, 20 minutes, 30 minutes, 60 minutes, 70 minutes, 80 minutes** or **90 minutes**.

Setting the Time and Date

1. Press **MENU** button, and then turn the **SELECT/PAIR/◀◀/▶▶/▶▶** dial to select **<System>**. Press the **SELECT/PAIR/◀◀/▶▶/▶▶** dial to confirm.
2. Turn the **SELECT/PAIR/◀◀/▶▶/▶▶** dial to select **<Time>**. Press the **SELECT/PAIR/◀◀/▶▶/▶▶** dial to confirm.
3. Turn **SELECT/PAIR/◀◀/▶▶/▶▶** dial to select options, and then press the **SELECT/PAIR/◀◀/▶▶/▶▶** dial to confirm.

Set Time/Date	Here you can manually set the time and date.
Auto update	Choose how you want the time to be automatically updated: Update from Any / Update from DAB / Update from FM / No update
Set 12/24 hour	Set 12 Hour or Set 24 Hour display.
Set date format	DD-MM-YYYY or MM-DD-YYYY

Alarm



Ensure the time and date is set before you can activate the alarm function.

Setting the Alarm

Your radio has two alarms (**Alarm 1** and **Alarm 2**).

1. In **ON** mode, press **–VOLUME+/ALARM** dial repeatedly to select **Alarm 1 setup** or **Alarm 2 setup**, and then press the **SELECT/PAIR/I◀◀/▶▶II/▶▶I** dial to confirm.
2. Turn the **SELECT/PAIR/I◀◀/▶▶II/▶▶I** dial to select options, and then press the **SELECT/PAIR** dial to confirm the setting.

On time	00:00 (manually set up the time)
Duration	15/30/45/60/90/120 minutes
Source	Buzzer / DAB / FM (If the wake-up source is DAB and the signal strength is low, the Buzzer alarm will be triggered.)
Preset	Last listened or saved preset station (not available for Buzzer mode)
Frequency	Daily / Once / Weekends / Weekdays
Alarm volume	Turn the SELECT/PAIR/I◀◀/▶▶II/▶▶I dial to select to adjust the alarm volume
Alarm On/Off	Turn the SELECT/PAIR/I◀◀/▶▶II/▶▶I dial to select Alarm On or Off .

3. After the setup is done, **🔊1** or **🔊2** icon will show on the display.
4. To temporarily switch off alarm, press **SNOOZE/DIMMER** button to activate **Snooze** function when alarm sounds. Press **SNOOZE/DIMMER** button repeatedly to set snooze period time of **5, 10, 15** or **30** minutes in turn. The set snooze time will show on the display and unit will go to standby.



If there is no DAB broadcast in your area, switch the unit into **FM** mode to receive the time signal, or you may set the clock manually (Refer to “**Setting the Time and Date**” section above).

Alarm duration time	Snooze time
15 minutes	5 or 10 minutes
30 minutes	5, 10 or 15 minutes
45/60/90/120 minutes	5, 10, 15 or 30 minutes

- To turn off alarm, press **Standby** button or **-VOLUME+/ALARM** dial when alarm sounds.
- To cancel **Alarm**, refer to steps 1-2 to set alarm **Off**. **1** or **2** icon will disappear from display.
Or in **Standby** mode, press **-VOLUME+/ALARM** dial repeatedly to select **ALARM 1 or 2: Off**, and then press the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to confirm.

Software version

This information may be requested when dealing with technical support issues.

- Press the **MENU** button, and then turn the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to select **<System>**. Press the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to confirm.
- Turn the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to select **<SW version>**, and then press the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to confirm.
- The software version will show on the display.
- Press the **MENU** button to exit.

Factory Reset

If you want to delete all your stations and settings, you can return your radio back to the default setting by running a **Factory Reset**.

- Press the **MENU** button, and then turn **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to select **<System>**. Press the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to confirm.
- Turn the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to select **<Factory Reset>**, and then press the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to confirm.
- Turn the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to select **<Yes>**, and then press the **SELECT/PAIR/◀◀/▶▶/▶▶▶** dial to confirm.



After factory reset, all tuned stations, preset stations and alarm settings will be erased then your radio will switch to **Standby** mode.

DAB Operation

If the unit is connected to the mains power for the first time, the unit will show “**Welcome to digital radio**” and then “**00:00**”. Press **Standby** button to switch on the unit and perform auto scan. During the scan the display will show “**Scanning...**” together with a slide bar that indicates the progress of the scan and the number of stations that have been found so far.

Once the scan has finished, the unit will select the first alphanumerically found station. To explore the found stations, turn the **SELECT/PAIR/I◀◀/▶▶/▶▶** dial, and then press the **SELECT/PAIR/I◀◀/▶▶/▶▶** dial to confirm selection.



The clock will be updated automatically if you can receive DAB/FM signal in your location. In order to synchronize to the current local time, you must leave it on the DAB/FM station for a period of time.

Auto Scan

The auto scan will search for all DAB Band III channels. After the scan has finished, the first alphanumerically found station will be automatically selected.

1. In **ON** mode, press the **MENU** button, and then turn the **SELECT/PAIR/I◀◀/▶▶/▶▶** dial to select **<Full scan>**. Press the **SELECT/PAIR/I◀◀/▶▶/▶▶** dial to confirm.
2. The display will show “**Scanning...**” that indicates the progress of the scan and the amount of stations that have been found so far.
3. Once the scan has finished, the unit will display the total number of stations have been found and a list of the found stations. All the stations that have been found will be stored automatically.

To explore the found stations, turn the **SELECT/PAIR/I◀◀/▶▶/▶▶** dial to select a scanned station, and then press the **SELECT/PAIR/I◀◀/▶▶/▶▶** dial to confirm.



If you want to remove all the previously scanned stations, system reset is required.

Manual Tune

This function is for advanced users only. Stations are selected from the station list.

Manual scan enables you to tune to each multiplex channel, check if a multiplex is present and measure the signal strength.

1. In **ON** mode, press the **MENU** button, and then turn the **SELECT/PAIR/ I◀◀/▶▶II/▶▶▶I** dial to select **<Manual tune>**. Press the **SELECT/PAIR/ I◀◀/▶▶II/▶▶▶I** dial to confirm.
2. Turn the **SELECT/PAIR/ I◀◀/▶▶II/▶▶▶I** dial to select DAB stations from **5A** to **13F**. Press the **SELECT/PAIR/ I◀◀/▶▶II/▶▶▶I** dial to confirm.

Presetting Stations

You can store up to 10 of your favourite DAB stations to the memory. This will enable you to access your favourite stations quickly and easily.

Presets 1-4

To store a preset, you must first be listening to the station that you would like to save. If you want to store the station in preset positions 1 - 4 press and hold the **Preset (1, 2, 3 or 4)** buttons for 2 seconds. The words **"Preset # stored"** will show on the display.

Presets 1-10

1. In **ON** mode, press and hold the **+5** button, and then turn the **SELECT/PAIR I◀◀/▶▶II/▶▶▶I** dial to select **<Save to P1/P2...P10>**. Press the **SELECT/PAIR I◀◀/▶▶II/▶▶▶I** dial to confirm.
2. The words **"Preset # stored"** will show on the display.

Recalling a Preset Station

Presets 1-4

To recall preset stations that are stored in positions 1-4, just press the **Preset 1, 2, 3 or 4** button

Presets 1-10

1. In **ON** mode, press and hold the **5+** button, and then turn the **SELECT/PAIR/◀◀/▶▶** dial to select the desired preset station. Press the **SELECT/PAIR/◀◀/▶▶** dial to confirm.
2. If you choose a preset station number that has not been allocated a station, the display will show "**Preset Empty**".



The stored stations will be saved into the memory and power off will not erase it. Storing a new station in a preset location will erase the previously stored station in that location.

DAB Display Modes

Every time you press the **INFO** button, the display will cycle through the following display modes.

Signal Strength

The display will show a slide bar to indicate the signal strength, the stronger the signal, the longer the bar will be from left to right.

Programme Type

This describes the "**Style**" or "**genre**" of music that is being broadcast e.g. "**Rock**" or "**Classical**".

Ensemble Name

A Ensemble/multiplex is a collection of radio stations that are bundled and transmitted on one frequency. There are national and local multiplexes. Local ones contain stations that are specific to that area.

Channel Number/Frequency

The Channel number/frequency of the present station will be displayed.

Error in signal

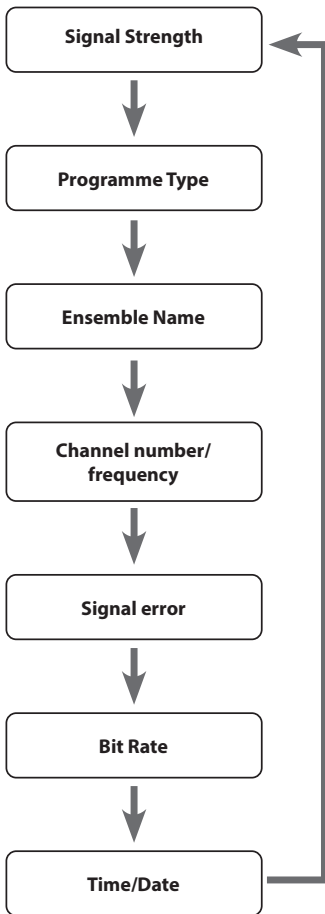
A number showing the error rate. If the number is 0, it means the signal received is error free and the signal strength is strong. If the error rate is high, it is recommended to reorient the radio aerial or reposition the unit.

Bitrate

The display will show the digital audio bit rate being received.

Time/Date

This shows the current time and date provided automatically by the broadcaster.



FM Operation

Selecting FM Mode

The unit will automatically select a FM radio station with a good signal.

1. Press **MODE** button repeatedly to select **FM** mode.
2. For initial use, it will start at the beginning of the FM frequency range (87.50 MHz). Or it will play the last FM station you were listening to.



The clock will be updated automatically if you can receive DAB/FM signal in your location. In order to synchronize to the current local time, you must leave it on the DAB/FM station for a period of time.

Searching for a Station Automatically

In **FM** mode, press the **SELECT/PAIR/◀◀/▶▶/▶▶** dial. The tuner will stop searching after tuning into a radio station.



The search may not stop at a station with a very weak signal.

Searching for a Station Manually

In **FM** mode, turn the **SELECT/PAIR/◀◀/▶▶/▶▶** dial until the desired frequency reception quality is found.

Scan Setting

In the **Scan Settings** menu you can choose if you want your radio to tune to **<Strong stations only>** or **<All stations>**, and it will try to tune to all stations, however some may be very weak.

1. In **ON** mode, press the **MENU** button, and then turn the **SELECT/PAIR/◀◀/▶▶/▶▶** dial to select **<Scan setting>**. Press the **SELECT/PAIR/◀◀/▶▶/▶▶** dial to confirm.
2. Turn the **SELECT/PAIR/◀◀/▶▶/▶▶** dial to select **<Strong stations only>** or **<All stations>**. Press the **SELECT/PAIR/◀◀/▶▶/▶▶** dial to confirm.

Audio Setting

If you find that the station you are listening is not clear, you can select to listen to it in **MONO** this can often clear up some of the static.

1. In **ON** mode, press the **MENU** button, and then turn the **SELECT/PAIR** **◀◀/▶▶/▶▶▶** dial to select **<Audio setting>**. Press the **SELECT/PAIR** **◀◀/▶▶/▶▶▶** dial to confirm.
2. Turn the **SELECT/PAIR** **◀◀/▶▶/▶▶▶** dial to select **<Stereo allowed>** or **<Forced mono>**. Press the **SELECT/PAIR** **◀◀/▶▶/▶▶▶** dial to confirm.

Presetting Stations

You can store up to 10 of your favourite FM stations to the memory. This will enable you to access your favourite stations quickly and easily.

Presets 1-4

To store a preset, you must first be listening to the station that you would like to save. If you want to store the station in preset positions 1 - 4 press and hold the **Preset (1, 2, 3 or 4)** buttons for 2 seconds. The words **"Preset # stored"** will show on the display.

Presets 1-10

1. In **ON** mode, press and hold the **+5** button, and then turn the **SELECT/PAIR** **◀◀/▶▶/▶▶▶** dial to select **<Save to P1/P2...P10>**. Press the **SELECT/PAIR** **◀◀/▶▶/▶▶▶** dial to confirm.
2. The words **"Preset # stored"** will show on the display.

Recalling a Preset Station

Presets 1-4

To recall preset stations that are stored in positions 1-4, just press the **Preset 1, 2, 3 or 4** button

Presets 1-10

1. In **ON** mode, press and hold the **5+** button, and then turn the **SELECT/PAIR/** **◀◀/▶▶/▶▶▶** dial to select the desired preset station. Press the **SELECT/PAIR/** **◀◀/▶▶/▶▶▶** dial to confirm.
2. If you choose a preset station number that has not been allocated a station, the display will show **"Preset Empty"**.

FM Display Modes

Every time you press the **MENU** button, the display will cycle through the following display modes.

Radio Text

This shows the information about the current programme.

Programme Type

This describes the “**Style**” or “**genre**” of music that is being broadcast e.g. “**Rock**” or “**Classical**”.

Frequency

The frequency of the present station will be displayed.

Audio Type

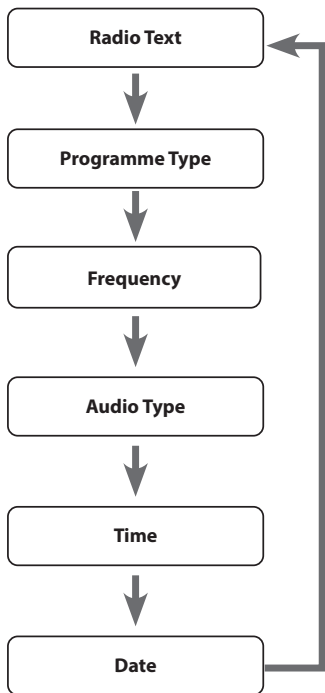
This display the audio type is mono.

Time/Date

This shows the current time provided automatically by the broadcaster.

Time/Date

This shows the current date provided automatically by the broadcaster.



Bluetooth® Operation

The unit has a Bluetooth® function that can receive a signal within 8 metres.

Pairing the unit with a Bluetooth® device to listen to music:

1. Press the **MODE** button repeatedly to select **Bluetooth** mode.
“**Bluetooth Ready**” will show on display if the unit is not paired to any Bluetooth® device. The system has entered pairing mode.
2. Activate your Bluetooth® device and select the search mode.
3. “**S-DBTW18**” will appear on your Bluetooth® device.
4. Select **S-DBTW18** and enter “**0000**” for the password if necessary.
5. To disconnect the Bluetooth® function, switch to another function on the unit or disable the function from your Bluetooth® device.



- The operation range between the unit and the device is approximately 8 metres.
- If the signal strength is weak, your Bluetooth® receiver may disconnect, but it will re-enter pairing mode automatically.
- This unit supports A2DP (Advanced Audio Distribution Profile) and AVRCP (Audio Video Remote Control Profile) functions. This can only be paired with one Bluetooth device at one time.
- Compatibility with all Bluetooth® devices is not guaranteed.

AUX Operation

There are **AUX IN** socket located at the rear of the unit. Analogue audio sound signals from other sources can be connected to the unit through these sockets.

1. Connect to another audio device using the **AUX IN** socket via a 3.5 mm stereo audio cable (not included).
2. While in the **ON** mode, press **MODE** button repeatedly to select **Auxiliary Input** mode.
3. Turn the **-VOLUME+/ALARM** dial to adjust the volume to your desired level.
4. In **Auxiliary Input** mode, operate your audio device directly for playback features.

Maintenance

Cleaning the Unit



Ensure the unit is fully unplugged from the mains socket before cleaning.

- To clean the unit, wipe the case with a slightly moist, lint-free cloth.
- Do not use any cleaning fluids containing alcohol, ammonia or abrasives.
- Do not spray an aerosol at or near the unit.

Hints and Tips

If a problem occurs, it may often be due to something very minor. The following table contains various tips:

Problem	Solution
No power	<ul style="list-style-type: none">• Ensure the mains adapter cable is connected securely.• Make sure that the unit is switched on.
No Sound	<ul style="list-style-type: none">• Adjust the volume control, it may not be turned up.
Static Sound	<ul style="list-style-type: none">• Signal reception is too low. Adjust the aerial or move the unit to a stronger signal location.
Sound is distorted	<ul style="list-style-type: none">• Volume is too high. Adjust the volume control.
The unit does not respond when pressing any button	<ul style="list-style-type: none">• The unit may freeze up during use. Switch the unit off and then on again at the mains socket to reset the unit.

Problem	Solution
Radio	
Desired station not found	<ul style="list-style-type: none"> Weak signal. Use the Manual Tune function.
No coverage in your area or poor reception	<ul style="list-style-type: none"> Adjust the position of the aerial.
The display is blank	<ul style="list-style-type: none"> This may occur if the broadcaster changes the label of a service or removes a label while tuned. The unit will try to re-tune or perform a scan.
Bluetooth®	
I cannot find "S-DBTW18" on my Bluetooth® device	<ul style="list-style-type: none"> Ensure the Bluetooth® function is activated on your Bluetooth® device.



If any functional abnormality is encountered, unplug the unit from the mains socket and reconnect it again.

Specifications

Model	S-DBTW18
Speaker	2 × 2 inch full range, 4 ohm
Frequency response	100 Hz-10 KHz (-6 dB with pre-emphasis)
Power amplifier	2 × 1.5 W rms
Radio Frequency range	FM: 87.5 MHz~108 MHz DAB: 174.928 MHz~239.200 MHz
Bluetooth version	V5.0
Standby Power	<1 W
Net Weight	0.65 kg
Dimensions	210 mm (W) × 125 mm (D) × 70 mm (H)
Maximum transmitted power	4 dBm
Frequency bands	2402 MHz ~ 2480 MHz

Mains Adapter (Use only provided adapter)

Manufacturer's name and address	DONGGUAN BECKY ELECTRONICS TECH CO., LTD. Yinyong Industrial Zone, Jinma Road, HengLi Town, Dongguan City, Guangdong Province, China
Model Number	BQ12E-0592000-B
Input Voltage and Frequency	100-240V~ 50-60Hz Max. 400mA
Output Voltage	DC 5.9 V
Output Current	2.0 A
Output Power	11.8 W
Average Active Efficiency	79.9 %
Efficiency at Low Load (10%)	70.0 %
No-Load Power Consumption	0.09 W

Features and specifications are subject to change without prior notice.

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This radio is future-ready because it contains DAB, FM and DAB+ which is a future technology standard being adopted across Europe



The symbol on the product or its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

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In the unlikely event of a problem developing, please contact the store where you purchased your equipment.

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**Declaration of Conformity (RED)**

Hereby, DSG Retail Ltd., declares that this product is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

<https://www.teamknowhow.com>

Click on **SEARCH** and enter the model number.

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