

KENWOOD

7KG washing machine K714WM16

installation / instructions manual



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safety warnings

For your continued safety and to reduce the risk of injury or electric shock, please follow all the safety precautions listed below.

WARNING!

- If you will not be using the washing machine for a while such as when you go on holiday, disconnect the plug from the mains supply and turn off the water supply to the washing machine. This is particularly important if there is no drainage around the washing machine.
- If the water supply is left on, water pressure may build up and cause a leak.

General Use

- Transit bolts are used to transport the washing machine. You should remove these using a spanner or similar tool before you install the washing machine. If you do not, it will cause strong vibrations when the washing machine is spinning.
- Do not install your washing machine anywhere that is damp or exposed to the weather. If you do, it may cause an electric shock, fire, failure or deterioration.
- Do not pour water directly onto any part of the washing machine. It may cause a short circuit or electric shock.
- Keep burning objects such as candles or cigarettes, away from the washing machine. They may cause a fire or damage.
- Keep flammable substances well away from the washing machine – for example kerosene, gasoline, benzene, paint thinner and alcohol, or clothing soaked with these. They may cause an explosion or a fire.
- This washing machine is only suitable for washing textiles labelled 'washing machine washable'.
- Do not connect the washing machine to hot water. The washing machine works with cold water supply only.
- Before you start using the washing machine, turn the tap on to check that the hose is properly connected. If it's not, there may be a water leak.
- Do not put too much laundry or detergent into the washing machine. It may cause issues with the washing machine or laundry.
- Be careful not to get your laundry caught in the door when you close it. This could cause a water leak or damage your laundry.
- This washing machine is for household (domestic) use only.

Power Source and Cable

- Use an independent household dedicated mains socket, rated at 13 Amp 220V to 240V AC. If the washing machine is plugged in with other appliances, it may overheat and cause a fire.
- Make sure the mains plug is pushed firmly into the socket. A loose connection may overheat and cause electrical shock or a fire.
- Check the mains lead and mains plug for any damage. If the mains cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Unplug the mains lead when cleaning the washing machine.
- Do not touch the mains lead or mains plug with wet hands. It may cause an electric shock.
- Check the mains plug regularly for dirt. If dirt accumulates on the mains plug, it could cause a fire. To prevent this, unplug the cable and clean the mains plug with a dry rag.
- If you disconnect the mains plug, hold onto the mains plug not the cable. Pulling the cable may cause an electric shock or a fire.
- Do not use a mains plug adapter or extension cable. It may overheat and cause a fire.
- Make sure your home voltage matches the voltage displayed on the washing machine. If you are not sure, contact an electrician.
- The mains plug must remain accessible to allow disconnection or an all pole switch must be incorporated in the fixed wiring in accordance with the wiring regulations.

To Prevent Injury / Damage

- Do not climb on the washing machine. You may hurt yourself or damage the washing machine.
- When opening and closing the door ensure you keep fingers away from the door hinge, or this could lead to injury.
- Check your washing for objects such as nails, pins, coins, clips etc. They could damage your laundry or the washing machine.
- To prevent any large, heavy objects (e.g., buckles, large buttons, etc.) from hitting the glass door, turn your clothing inside out or remove the heavy objects. They could damage your laundry or the washing machine.
- Do not wash, rinse or spin water-proof sheets or clothing. These may cause vibration or washing machine failure during spin-drying, which could lead to injury, damage to the washing machine or damage due to water leaking.
- Be careful when draining hot water or any detergent from the drum.

- Do not dismantle, repair or modify the washing machine. The washing machine could malfunction and cause a fire or injury.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- Children of less than 3 years should be kept away unless continuously supervised.
- Do not touch the laundry inside the washing machine, until the drum has completely stopped. Even if the drum is spinning at low speed it can cause an injury. Take particular care of children in this respect.
- The appliance is to be connected to the water mains using the new hose-set supplied. Old hose-sets should not be reused.
- The ventilation openings in the base of the washing machine must not be obstructed by a carpet.
- Never place heavy items or wet washing directly on top of the appliance.

WARNING



IT IS HAZARDOUS FOR ANYONE OTHER THAN AUTHORISED SERVICE PERSONNEL TO CARRY OUT SERVICING OF REPAIRS WHICH INVOLVE THE REMOVAL OF COVERS.



TO AVOID THE RISK OF AN ELECTRICAL SHOCK DO NOT ATTEMPT REPAIRS YOURSELF.

Thank you for purchasing your new Kenwood Washing Machine.

These operating instructions will help you use it properly and safely.

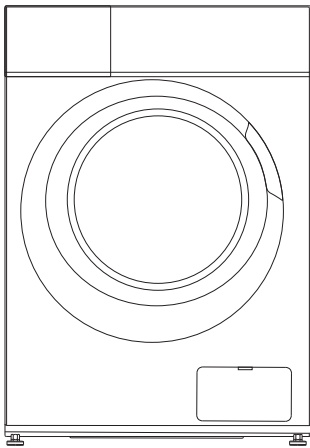
We recommend that you spend some time reading this installation/instruction manual in order that you fully understand all the operational features it offers.

Read all the safety instructions carefully before use and keep this installation/instruction manual for future reference.

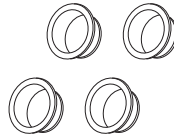
unpacking

Remove all items from the packaging. Retain the packaging. If you dispose of it please do so according to local regulations.

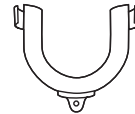
The following items are included:



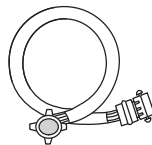
The Main Unit



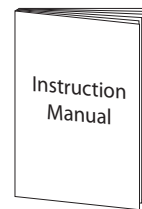
Transport Bolt Covers x 4



U-Shape Drain Hose Holder



Water Supply Hose x 1



Instruction Manual



If items are missing or damaged please contact Partmaster (UK only).
Tel: 0344 800 3456 for assistance.

installing your washing machine

Please Read And Follow The Instructions Carefully.

- In addition to the instructions mentioned here, special regulations of the relevant water and power supply companies may apply. If in doubt, have the washing machine connected by a qualified technician.
- The washing machine is heavy - caution when lifting it. Do not lift by projecting components (e.g. washing machine door).
- Warning: Frozen hoses may tear/burst. Do not install washing machine in outdoor areas or where there is a risk of frost.
- Lay hoses and cables in such a way that there is no risk of tripping over them.

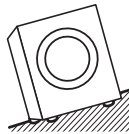


An additional space (approximately 120mm) is required at the rear of the washing machine. This is to allow enough space for the water hose and drain hose connections.

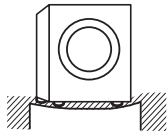
choosing the right location for your washing machine

- Make sure there's enough space for your washing machine.
- Install your washing machine on a flat, stable surface to avoid excessive vibrations and noise.
- Don't install your washing machine in direct sunlight or in a place where temperatures can reach freezing.

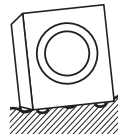
x Sloping surface



x Unstable



x Bumpy surface



Two or more people are required to move the washing machine.

- The ventilation openings in the base of the washing machine must not be obstructed by carpet.
- Start by tilting the washing machine backwards.
- One person should stand behind it, holding the rear of the top panel. The other person should grip the bottom feet at the front.
- Check that you have all the required accessories for installation.
- We recommend that you entrust the installation of the washing machine to a qualified technician.

installation

moving and installing

removing the transit bolts

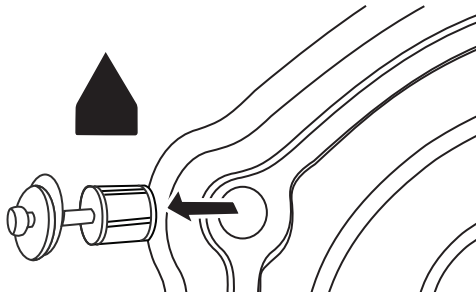
Four transit bolts keep the interior of the washing machine in place while it's being moved. They need to be removed before installation. Use a spanner (not supplied) and follow the instructions detailed below.



Don't run the washing machine without removing the transit bolts, as this can cause excessive vibrations and may damage your machine.

To remove the transit bolts:

1. Use a spanner to loosen the four bolts. They are located at the rear of the washing machine.
2. Pull the bolts out horizontally. Make sure the entire bolt is removed.
3. Push the four bolt covers (included with your accessories) into the respective bolt holes.



You'll need the transit bolts again if you move the washing machine, so make sure you keep them in a safe place.

moving the washing machine from one location to another

Before you move the washing machine:

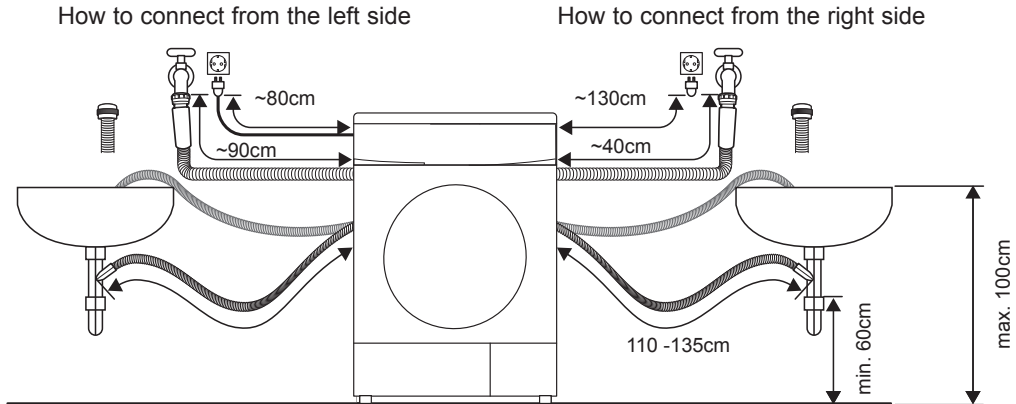
- Shut off the tap and run the washing machine to drain the water. Drain any remaining water from the pump hose.
- Disconnect the mains cable.
- Attach the transit bolts.



Make sure to fix the transit bolts prior to moving the washing machine.

installation

hose and cable lengths

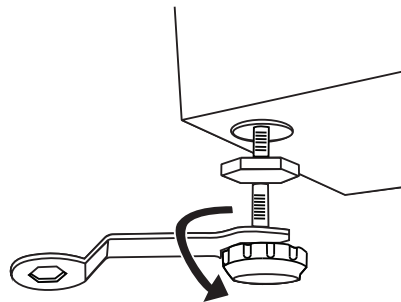


levelling the washing machine

There are levelling feet on the underside. They must be adjusted to make sure the washing machine is level.

1. On each foot, loosen the lock ring by turning it clockwise.
2. Adjust all feet by rotating each upwards or downwards.
3. Use a spirit level to ensure the washing machine is level.
4. Tighten each lock ring by turning them anti-clockwise (towards the washing machine body).

Ensure all lock rings are tightened securely. Check that the feet are still bolted to the washing machine - if they're unbolted, the washing machine will move around.



water supply hose

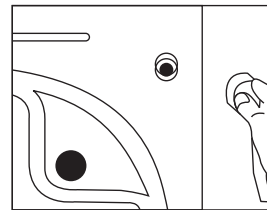
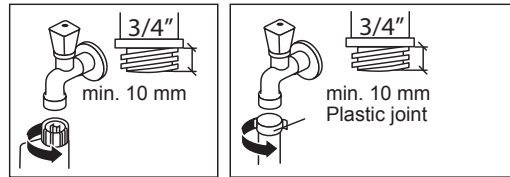
Points to remember

- Follow the instructions in this section to avoid water leaks.
- Don't connect the hose to a combination tap.
- Don't twist, squash, modify or cut the hose.
- This machine is designed to connect to the cold water supply. Do not connect to the hot water supply.
- Use only the new water supply hose supplied. Old hose sets should not be reused.

installation

connecting the water supply hose

1. To prevent leakage from the connection joints, ensure the rubber washer seals are fitted to each end of the water supply hose. Do not use without the seals in place.
2. Fit the straight end of the water supply hose to the cold water tap.
3. Connect the angled end of the white headed hose to the water inlet valve on the machine. Hand tighten the plastic parts of the connections. If you are unsure, please call a qualified plumber for safer connections.
4. Open the tap slowly and check that there are no leaks around the connection joints.



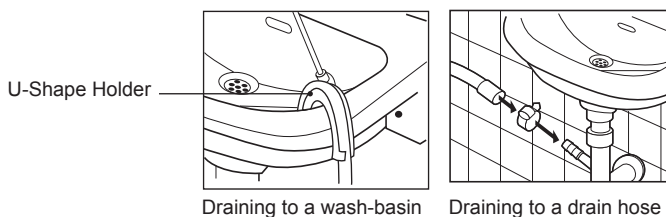
water drain hose

Points to remember:

- Don't twist, pull out or bend the drain hose.
- Your washing machine should be no more than 85cm from the drain outlet.
- The water drain hose should be mounted at a height of minimum 60 cm, maximum 100 cm from the ground.

Draining to a sink or wash-basin

- Secure the drain hose in position, so it can't drop out of the basin.
- Don't block the basin's drain outlet, and make sure that the drainage through it is sufficient to prevent overflowing.
- Don't let the tip of the drain hose dip into the drained water, as this can cause the water to flow back into the washing machine.



Before connecting to the waste pipe, make sure to check the waste pipe and remove any stopper or blockage inside, otherwise the unit may not be able to expel the waste water properly.

connecting to the mains supply

For your safety:

- Do not use a mains plug adapter or extension cable.
- If the mains cable or mains plug are damaged, stop using them and call a qualified technician for assistance.
- An earthed plug has been attached to the power cable of your washing machine. This plug must be inserted into an earthed socket capable of supplying 13 Amps. If you have no such sockets and fuses in your house, call a qualified electrician.
- The mains plug must remain accessible to allow disconnection or an all pole switch must be incorporated in the fixed wiring in accordance with the wiring rules.

Installation check list

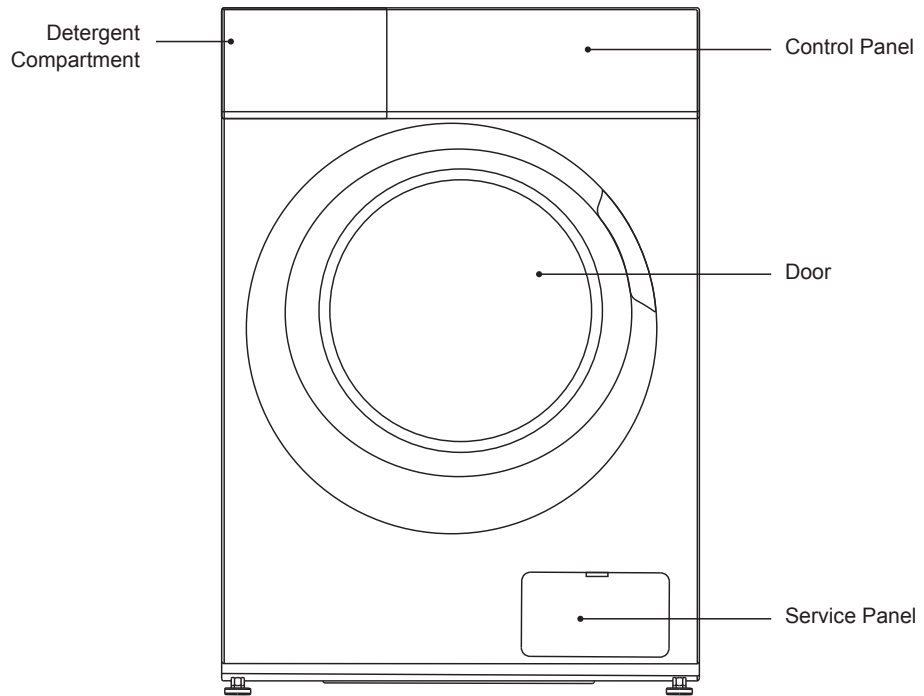
By now, you should have installed the washing machine.

Let's go through the checklist to ensure that the installation has been done correctly!

Questions		Checkbox
Transit bolts - Have you removed them and attached the bolt covers properly?		
Levelling feet	Levelling Feet - Are they bolted securely to the washing machine?	
	Feet Cushions - Are they standing flat?	
Power supply - Is the household dedicated mains socket rated for 220V - 240V AC and can supply 13 Amps?		
Location - Is your washing machine on a flat, stable surface?		
Water Supply Hose - Is it free from leaks and is the water supply normal?		

product overview

the unit



the control panel

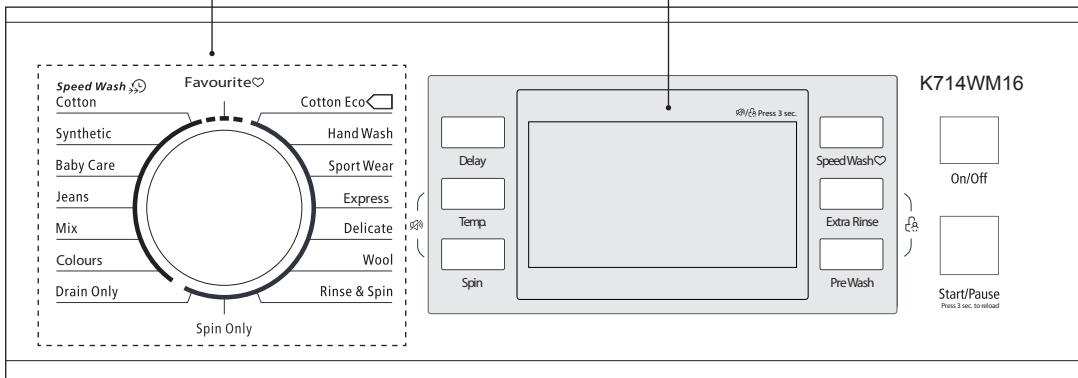
Programme Dial

Different wash programmes can be selected according to your wash requirements.

To set your Favourite wash programme, turn the dial to the desired wash programme, adjust the temperature, spin speed and other function options, then press and hold **Speed Wash** button until a beep is heard.

LED Display

- The delay icon will be on to indicate the delay time.
- After the wash procedure begins, the display will show the wash remaining time, spin speed and other function options.
- When the child lock function is selected, the Child Lock icon will be illuminated.
- When the door is at the lock state, the Door Lock icon will be illuminated.



Button	Function
Delay	This button is used to delay the wash. Press continuously to select the time you want to start the wash.
Temp	Press continuously to select the desired temperature of the selected wash programme. ("--" showing on display means the water temperature is cold.)
Spin	Press continuously to select the desired spin speed of the selected wash programme. (If no spin speed is showing on the display, it means that it will not spin before programme end.)
Speed Wash	Press this button to wash faster and complete in a shorter time.
Extra Rinse	Press this button to get an extra rinse.
Pre Wash	Press this button to get an extra wash before main wash.
On/Off	Press to turn on/off the machine.
Start/Pause	Press to start your wash. Press while in operation to pause your wash.



- If you need to change a setting after the wash has started, switch the machine off. Switch on the machine. Re-select the programme, spin speed and optional functions, and then press the **Start/Pause** button. (Ensure the Child Lock is off, otherwise the original programme will continue.)
- Water is poured into the washing machine to perform an inspection at the time of shipment from the factory, so there may be drops of water or condensation in the washing machine. This is not an indication of a malfunction.



During initial start-up and use of the unit, there may be a slight smell while the motor is settling in. This is not a fault; this is normal operation.

preparation

Read the following to understand how best to prepare your laundry for washing.

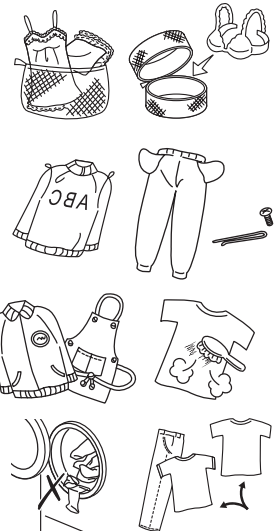
organising laundry

- Read the washing label on each garment to help you sort your washing into different loads.
- Sort the laundry by colour, type of fabric and by how soiled it is. This will help you choose the correct programme and temperature for each wash.
- Do not exceed the maximum load!

Fibre Type	Maximum Loading Capacity
Cotton	7.0kg
Synthetic	3.5kg
Wool	2.0kg
Delicate	2.5kg

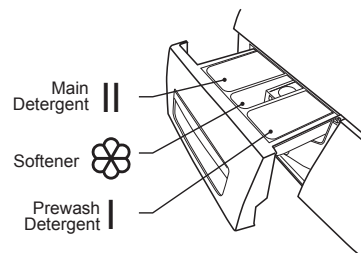
preparing laundry

- Treat stains before washing.
- Some items should be put into a cleaning net before going into the washing machine, i.e. bras with metal wires, tights and lace clothing to prevent damage.
- Check that pockets do not contain any objects which may damage your clothes and the washing machine.
- Tie up any loose strings on laundry, close zippers and reverse clothing with zips inside out.
- To prevent any large, heavy objects (e.g., buckles, large buttons, etc.) from hitting the glass door, turn your clothing inside out, or remove the heavy objects. These could damage your laundry or the washing machine.
- Remove any surplus hair, animal fur, sand, and other materials with a brush before washing.
- If clothes have raised fabric turn them inside out.
- Clothes that are not colour fast should be washed separately.
- Insert your clothes into the washing machine. Close the washing machine door. Ensure that you do not trap any items of clothing between the loading door and the rubber seal.



adding detergent and softener

- Add detergent into the appropriate dispenser.
- Apply softener before you start washing.
- Apply detergent and softener according to the washing amount, the soiling level, the water hardness in your area and the manufacturer's instructions of these products.
- For slightly dirty clothes, put a small amount of detergent in compartment (II) of the detergent drawer.
- For excessively dirty clothes, put $\frac{1}{4}$ of the detergent to be used in compartment (I) of the detergent drawer and the remaining amount in compartment (II).



- Do not use the washing machine when the detergent drawer is removed. It may cause water leak or it may not work normally.
- If you forget to add detergent, you can drain the washing machine by running a drain only programme. Then you can add detergent and start the programme again. Detergent only reaches the drum when water flushes through the detergent drawer.
- To prevent powder detergent staying in the drawer, dry the inside of the drawer with a cloth. Make sure the powder isn't lumpy when you add it into the drawer.
- If the rinse cycle isn't removing all the detergent from your wash, use less detergent.
- Softener should not exceed the MAX level in the compartment.
- Wash out unused softener with a splash of water or a damp cloth after the programme has finished.
- You can use liquid detergents in all programmes.



Dilute viscous fabric softener and fabric conditioner with water. Prevent blockage of the overflow.

before first use

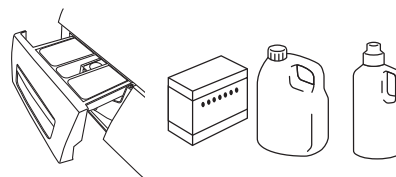
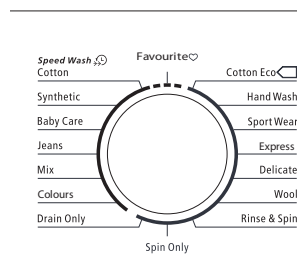
Before washing your clothes for the first time, run a full wash programme first:

1. Connect the machine to the mains power supply and the water supply.
2. Put a small amount of detergent in the detergent drawer. Close the drawer.
3. Press the **On/Off** button.
4. Select a wash programme.
5. Press the **Start/Pause** button.

wash setting

standard washing

1. Pull the door handle and put the laundry in the drum. (Refer to Preparation to sort your laundry before it goes into the drum.) Make sure no washing gets caught in the door.
2. Close the door and press the **On/Off** button. Turn the Programme Selection Dial to select your wash programme.
3. Select the temperature, spin speed and other functions if desired.
4. Add detergent into the detergent drawer. The quantity of detergent will depend on the amount of laundry, the degree of soiling and the water hardness. Use the amount of detergent suggested on the packaging.
5. Press the **Start/Pause** button to start the washing.
6. The washing machine will sound when the programme is complete.



If the door is locked and you switched the washing machine off and then on - or if there's a power cut - it will stay locked for 5 seconds.

removing washing (once programme is finished)



Door remains locked for 1 minute after wash stopped.

- Open the washing machine door and remove your washing.
- Remove any foreign objects to avoid risk of rusting.
- Leave the door and detergent drawer open so that residual water can evaporate.

selecting the programme

Here are the available programmes, additional functions and option settings.

Temperature can be selected separately for certain programmes.

Option Programme	Load(kg)	Detergent Box			Default Temp.(°C)	Default Time (Min)	Default Speed (rpm)
		Case I	Case II	Softener Case			
Cotton	7.0	O	●	O	40	160	800
Synthetic	3.5	O	●	O	40	100	800
Baby Care	7.0	O	●	O	30	80	800
Jeans	7.0	O	●	O	60	105	800
Mix	7.0	O	●	O	40	73	800
Colours	3.5	X	●	O	Cold	70	1000
Drain Only	NA	X	X	X	-	1	-
Spin Only	7.0	X	X	X	-	12	1000
Rinse & Spin	7.0	X	X	O	-	20	1000
Wool	2.0	X	●	O	40	67	600
Delicate	2.5	X	●	O	30	50	600
Express	2.0	X	●	O	Cold	15	800
Sport Wear	3.5	O	●	O	40	45	1200
Hand Wash	2.0	O	●	O	Cold	60	600
Cotton ECO	7.0	X	●	O	60	173	1400

● Means must

O Means optional

X Means not applicable

The energy class is A+++

Energy test programme: Cotton 60°C/40°C (under the highest speed; others as the default)

Half load for 7.0Kg machine: 3.5Kg.

“Cotton 60°/40°” are the standard washing programmes to which the information in the label and the fiche relates, and they are suitable to clean normally soiled cotton laundry and they are the most efficient programmes in terms of combined energy and water consumption for washing that type of cotton laundry, the actual water temperature may differ from the declared cycle temperature.

Notes: The parameters in this table are only for user’s reference. It is different from the normal time when using depending on the temperature and the load.



- Washing times depend on programme and temperature settings selected.
- Washing times may be longer if the laundry in the drum needs to be balanced.

Here are the additional functions and option settings.

	Delay	Speed Wash	Extra Rinse	Prewash
Cotton	O	O	O	O
Synthetic	O	O	O	O
Baby Care	O	O	O	O
Jeans	O	O	O	O
Mix	O	O	O	O
Colours	O	O	O	X
Drain Only	O	X	X	X
Spin Only	O	X	X	X
Rinse & Spin	O	X	O	X
Wool	O	X	O	X
Delicate	O	X	O	X
Express	O	X	X	X
Sport Wear	O	X	O	O
Hand Wash	O	X	O	O
Cotton ECO	O	X	X	X

O Means optional

X Means not applicable

delay start the programme

1. Select a wash programme.
2. Press the **Delay** button repeatedly to set the delay hours for the programme to start (0-24 hr).
3. Press the **Start/Pause** button to confirm and commence the delay function.

To cancel the delay function:

- before the programme starts, press the **Delay** button repeatedly until 0 hr
- while the programme is running, press the **On/Off** button to Off.

adding laundry during wash

You can still add laundry into the unit while it is running a wash programme. Make sure to follow the procedures below in order to avoid being scalded by the hot water in the drum.

1. Press the **Start/Pause** button for 3 seconds.
2. Wait until the drum stops rotating.
3. Wait until the door is unlocked.
4. Open the door carefully, be alert of the hot water in the drum.
5. Add the laundry carefully into the drum and close the door.
6. Press the **Start/Pause** button to resume the wash programme.

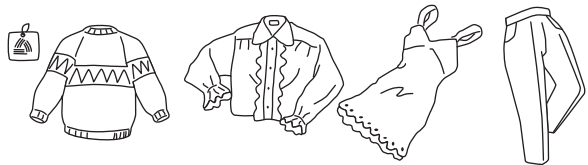


The machine may not unlock the door for adding laundry when there is too much water or when the temperature is too high in the drum.

important information

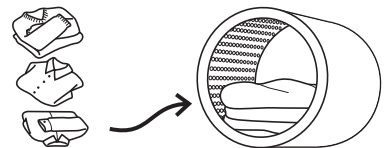
washing delicates (wool and silk)

- Silk laundry loads: 2kg or less
- Approximate Weights:
 - Wool sweater (400g)
 - Silk blouse / under garment (200g)
 - Trousers (400g)



adding delicate laundry items to the drum

- Close zips and buttons.
- Add items one by one on top of each other.
- Don't overload the drum as it may cause excessive vibrations or damage the washing machine.



which detergent to use

- For woolen items, use a mild liquid detergent. Other detergents may damage your woolen clothes.
- With wool or silk, you may need to use an extra rinse cycle to remove excess detergent from your clothes. This depends on the amount of detergent you use, and the amount of foam that develops in the main wash cycle.

muting & turning on the sound

- The machine will beep when buttons are pressed.
- To mute the sound, press **Temp** and **Spin** buttons for 3 seconds after starting the wash programme.
- To turn on the sound, press **Temp** and **Spin** buttons again for 3 seconds.

how to set the child lock

The Child Lock prevents children from accidentally changing a wash programme.

1. Switch on the washing machine.
2. When the washing machine is operating, press and hold the **Extra Rinse** and **PreWash** buttons at the same time for 3 seconds to set the child lock. The Child Lock icon will light to indicate that the child lock is active.
3. If a function button is pressed while the child lock is active, the machine will beep to indicate that the child lock is active.
4. To deactivate the child lock, press and hold the **Extra Rinse** and **PreWash** buttons until the Child Lock icon disappears.



- The child lock will deactivate automatically when the programme ends.
 - Your machine will deactivate the function buttons except the **On/Off** button when the child lock is activated.
-

maintenance - cleaning the washing machine



Always unplug the washing machine before cleaning.

cleaning the drum

Any rust left inside the drum by metal articles must be removed immediately with chlorine-free detergent.

Never use steel wool.



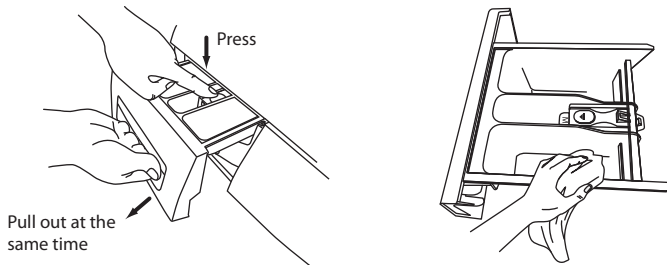
Don't put laundry in the washing machine during the drum cleaning.

cleaning the exterior of your washing machine

- Clean the outside of your washing machine with a soft cloth and mild detergent such as kitchen detergent.
- Don't splash water over the washing machine.
- Do not use cream cleansers, thinners or products containing alcohol or kerosene.

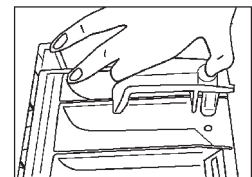
cleaning the detergent drawer

1. Remove the detergent drawer by pulling and pressing gently on the rear centre part of the softener compartment.
2. Wash out old detergent from the drawer with water. (Use a cloth to clean the washing machine.) Residue detergent soon builds up if you don't clean the drawer regularly, and can develop mould.
3. Return drawer to original position.



siphon plug

Pull out the detergent drawer. Remove the siphon plug and clean any residual softener thoroughly. Fit the cleaned siphon plug in its location. Check it is fitted properly.



cleaning the door seal and window

- Wipe the window and seal after each wash to remove lint and stains. If lint builds up, it can cause leaks.
- Remove any coins, buttons and other objects from the door seal after each wash.

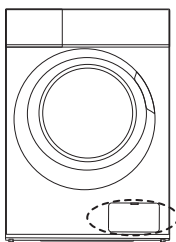
cleaning the drain filter



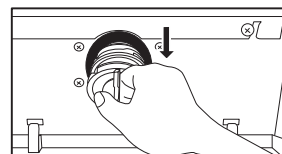
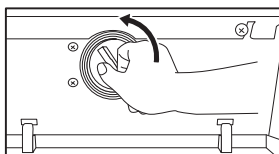
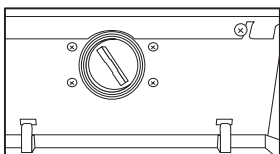
Be careful not to burn yourself while cleaning the drain filter. Water draining from the filter compartment may be hot after a high temperature wash.

Before cleaning the drain filter, switch off and unplug the washing machine.

1. Open the service panel. Place a suitable container under the service panel to catch the water.



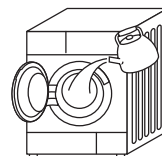
2. Carefully loosen the drain filter. Water may drain out - this is normal.
3. Unscrew the filter to remove it.
4. Remove any lint and debris before carefully replacing the filter.



5. Turn the filter clockwise to screw back into place. Close the service panel.

preventing a frozen water supply hose

If your washing machine is delivered in freezing weather conditions, leave it at room temperature for 24 hours after you've set it up before using it. This ensures there's no ice blocking the water supply hose. If your water supply hose freezes, add 2 or 3 litres of warm water to the drum. Then run a "Drain" only programme.



cleaning the filter net of the water supply hose

1. Turn the water supply off at the tap.
2. Close the washing machine door and select "Drain" programme and press the **Start/Pause** button.
3. When finished, turn the power off. Remove the water supply hose from the tap.
4. Manually remove the filter net located on the tap side of the water supply hose and clean using a small brush (e.g. a toothbrush).
5. Return the filter net to its original position.
6. Re-connect the water supply hose to the tap and turn the tap back on, checking for leaks.

hints and tips

Issues	Solutions
Buttons don't work	<ul style="list-style-type: none"> • Child lock is activated. Deactivate the child lock function. • The washing machine is operating a wash programme. • The Programme Dial was turned to a different programme.
Door doesn't open	<ul style="list-style-type: none"> • Door lock may be active. • The water temperature or level could be too high.
If you start a wrong programme accidentally.	<p>First press Start/Pause button or turn the machine off. Secondly turn the Programme Dial to the correct programme, spin speed or optional function you want. Press the Start/Pause button to start the new programme. (Note: We suggest that you do not change the programme after the machine has been running for 3 minutes.)</p>
Unusual odour.	<ul style="list-style-type: none"> • Rubber parts and the motors may give off a smell when you first start using the washing machine, but this goes away over time. • You should wash the drum once a month.
You can't see any water.	<p>This is normal: The water level is below the window.</p>
There's no water going into the washing machine.	<ul style="list-style-type: none"> • The water tap might be turned off. • The water hose or water-supply hose may be frozen. • Your water supply may be disrupted. • The water-supply valve filter may be clogged.
There's only a small amount of water.	<ul style="list-style-type: none"> • If you have paused the programme and you restart, the washing machine may drain some water. • Don't pour water in through the door.
Water adds up during washing.	<p>This is normal: water is supplied automatically as the level lowers, and with heavy loads the water may fill up repeatedly.</p>
The washing machine does not spin.	<p>The rinse hold may be active. Select the spin speed to continue. If a small load is in the washing machine, it may be detected as an unbalanced load and may stop spinning after a number of attempts. Select the manual spin.</p>
There's no water going into the washing machine during rinse operation.	<p>Before rinsing, the washing machine spins to drain water remaining from the wash. The water will fill up after that.</p>
During the spin-dry, the drum stops and rotates several times.	<p>This is normal. The washing machine has detected an unbalanced load and is trying to correct it.</p>
Foam and water remain in the door or door seal.	<p>Although foam and water may remain, it does not have any influence on the performance of a rinse.</p>
Spin starting is repeated.	<p>This is normal. Although spin starting may be repeated, it is a function made to spin quietly.</p>

There's not much foam.	<ul style="list-style-type: none"> • This can happen if you've put powder detergent directly into the drum – you must put it in the detergent drawer. • The amount of foam can vary, depending on the temperature, level and softness of your water. • You may not be using enough detergent. • You may be using a reduced-foam type of detergent. • Heavily soiled laundry can reduce the amount of foam. • Larger loads of laundry can also reduce the amount of foam.
There's a lot of foam	<ul style="list-style-type: none"> • The amount of foam can vary depending on the temperature, level and softness of your water. • You may have used too much detergent. • The type of detergent you use could cause excess foam.
Fabric softener overflows	<ul style="list-style-type: none"> • You may have exceeded the MAX level in the softener drawer. • You may have spilt the liquid by closing the softener drawer too sharply.
There's a residue of powder detergent at the end of the wash	This can happen if you've put powder detergent directly into the drum – you must put it in the detergent drawer.
There's an unusual noise or vibration	<ul style="list-style-type: none"> • Check that there's nothing metal in the drum. • Make sure the transit bolts used in transportation have been removed. • Check that the washing machine feet have been levelled correctly. • Check the washing machine is on a flat, stable surface.
There's a noise when the water drains away	This is normal, it's the pump starting and stopping.
The electricity supply cuts out while the washing machine's on	The washing machine will stop (do not open the door if the machine is full of water). When the power comes back on, the washing machine will continue the programme.
The water supply is disrupted	When the water comes back on, it may be impure at first. You'll need to disconnect the water-supply hose and drain any impure water through the tap before using your washing machine again. Remember to re-connect the water supply hose first.
Excessive foam in the detergent drawer	Press the Start/Pause button. Change the programme to the Rinse selection to manually rinse and drain the drum. Use the correct amount of detergent next time.

questions and answers

Issues	Reasons	Solutions
Washing machine cannot start up		<ul style="list-style-type: none"> • Check if the door is closed tightly. • Check if power plug is inserted well. • Check if water supply tap is opened. • Check if Start/Pause button is pressed. • Check if On/Off button is pressed.
Door cannot be opened	<ul style="list-style-type: none"> • Machine's safety protection design working. 	<ul style="list-style-type: none"> • Disconnect the power.
Heating fault	<ul style="list-style-type: none"> • NTC is damaged and heating pipe is aging. 	<ul style="list-style-type: none"> • Can normally wash the clothes. • Only cannot wash with heating. • Contact the service centre promptly.
Water leakage	<ul style="list-style-type: none"> • The connection between inlet pipe or outlet hose and tap or washing machine is not tight. • Drain pipe in the room is blocked. 	<ul style="list-style-type: none"> • Check and fasten water pipes. • Clean up outlet hose and ask a specialized person to repair it when necessary.
Water is overflowed from the bottom of the machine	<ul style="list-style-type: none"> • The inlet pipe is not connected firmly. • Outlet hose has water leakage. 	<ul style="list-style-type: none"> • Fix the inlet pipe. • Replace the drain hose.
Indicator or display does not light	<ul style="list-style-type: none"> • Power is disconnected. • PC board has problems. • Harness has connection problem. 	<ul style="list-style-type: none"> • Check if the power is shut down and power plug is connected correctly. • If not, please call up service line.
Detergent residues in the box	<ul style="list-style-type: none"> • Washing powder is dampened and agglomerated. 	<ul style="list-style-type: none"> • Clean and wipe the box. • Use liquid detergents or change detergent.
Washing effects are not good	<ul style="list-style-type: none"> • The clothes are too dirty. • Insufficient detergent quantity. 	<ul style="list-style-type: none"> • Select a proper procedure. • Add the proper detergent quantity according to the instructions in detergent package.
Abnormal noise Great vibration		<ul style="list-style-type: none"> • Check if the fixing (bolts) have been removed. • Check if it is installed on solid and level floor. • Check if there are any metal articles inside. • Check if the legs in the washing machine are adjusted level.

error codes

Display LED	Reason	Solutions
E10	Inlet water problem while washing	<ul style="list-style-type: none"> Open the water tap, to check if the inlet hose is squashed or kinked, check if the filter in the inlet valve is blocked or not; check if the water pressure is too low.
E21	Drain water problem while washing	<ul style="list-style-type: none"> Check if the drain pump is blocked.
E30	Door lock problem	<ul style="list-style-type: none"> Check if the door of the washing machine is closed. Check if the clothes are pinned by the door.
Others	<ul style="list-style-type: none"> Please call up the service line if there is any other problem. 	

specifications

model	K714WM16
rated voltage	220-240 V~ 50Hz
maximum current	10 A
rated power input	2050 W
dimension (H x W x D)	850 mm x 595 mm x 555 mm
net weight	61 kg
rated capacity	7 kg
maximum spin speed	1400 rpm
inlet water pressure	Minimum 0.05 MPa; Maximum 1.0 MPa

Features and specifications are subject to change without prior notice.

product fiche

Brand: Kenwood

Model: K714WM16

Rated capacity: 7 kg

Energy efficiency class: A+++

EU Ecolabel: N/A

Energy consumption 174 kWh per year, based on 220 standard washing cycles for cotton programmes set at 60° C and 40° C at full and partial load, and the consumption of the low-power modes. Actual energy consumption will depend on how the appliance is used.

Energy consumption of the Standard Cotton 60° C at full load: 0.93 kWh

Energy consumption of the Standard Cotton 60° C at partial load: 0.80 kWh

Energy consumption of the Standard Cotton 40° C at partial load: 0.51 kWh

Weighted power consumption of the off-mode: 0.5 W

Weighted power consumption of the left-on mode: 1 W

Water consumption 9900 litres per year, based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load. Actual water consumption will depend on how the appliance is used.

Spin-drying efficiency class B on a scale from G (least efficient) to A (most efficient).

Maximum spin speed (For the standard 60 °C cotton programme at full load or the standard 40 °C cotton programme at partial load): 1323

Remaining moisture content: 54%

'Standard 60 °C cotton programme' and the 'standard 40 °C cotton programme' are the standard washing programmes to which the information in the label and the fiche relates, that these programmes are suitable to clean normally soiled cotton laundry and that they are the most efficient programmes in terms of combined energy and water consumption.

Programme time of the standard 60 °C cotton programme at full load: 179 minutes

Programme time of the standard 60 °C cotton programme at partial load: 179 minutes

Programme time of the standard 40 °C cotton programme at partial load: 179 minutes

Duration of the left-on mode: 1 minute

Airborne acoustical noise emissions (washing): 59 dB(A) re 1 pW

Airborne acoustical noise emissions (spinning): 78 dB(A) re 1 pW

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For help or spare parts please call us on:

0344 561 1234



The symbol on the product or its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

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