IMPORTANT INFO

Xbox pre-order pricing

Because demand is so high and to make sure your pre-order is prioritised, we have increased the upfront cost of the Xbox by £2000. But don't worry. This won't change how much you pay!

We've applied the same £2000 increase to your £5 deposit, and we contact you via email if we haven't already done so to give you a unique code to the value of £2005 to use against your Xbox pre-order only. This is to make sure that you pay the correct RRP for the console.

And just to let you know, for Xbox priority pre-orders, our usual price promise doesn't apply.

Your code - need to know

Your code is unique and needs to be used before 23:59pm BST, Thursday the 22nd of October. Unique codes can only be redeemed **once** and can't be used on any product other than an Xbox pre-order.

Your code can't be used with any other offer, promotional term or discount code. Please only enter your unique code when you are ready to check out to avoid code redemption issues.

Please be aware only pre-orders placed with a valid unique code will be fulfilled. All other orders will be cancelled.

Where a product is returned, only the price paid after discount is eligible for a refund. Discount codes can't be exchanged for credit or redeemed again.

Code expiry: Thursday the 22nd of October, at 23:59pm GMT.

Your next steps

1. Pick the relevant Xbox and continue to basket
2. Select payment type
3. Enter your delivery information
4. Enter your billing details
5. Select 'Redeem an offer code' and enter your unique Xbox pre-order code. (Remember, only redeem your code when you are ready to pay).
6. Finalise your order

Need help?

If you have any problems placing your order or with your code, please contact our customer service team. To keep your order top priority, please have your original £5 deposit details ready so that the team can help you as quickly as possible.

Orders placed without a unique code will be cancelled, refunds will be credited to your payment method within 3-5 working days.