

FULL TERMS AND CONDITIONS

1. Eligibility

This promotion is open to all residents of UK, Channel Islands, the Isle of Man and the Republic of Ireland, aged 18 or over, and excludes employees and their immediate families of Nestlé UK, its agents or anyone professionally connected to the promotion.

Applicants must have purchased one of the following NESCAFÉ DOLCE GUSTO machines within the stated promotional period:

- MANUAL: Melody 3, Oblo, Jovia or Piccolo - to qualify for a £20/€24 web credit
- AUTOMATIC: Mini Me, Genio II, Lumio, Circolo or Colors - to qualify for a £30/€36 web credit
- AUTOMATIC TOUCH: Eclipse, Drop, Movenza or Stelia - to qualify for a £50/€60 web credit

The qualifying machine must be purchased between 28th September 2017 and 31st May 2018, from one of the participating retailers or directly from the Nescafé Dolce Gusto website subject to availability, while stocks last.

N.B. Web credit given differs by machine model and not all models are available from all retailers. Participants should check with their local retailer for a list of available models.

Web credit will only be confirmed by email within 7 working days of receipt of a valid application provided that all necessary requirements have been fulfilled, including:

- A valid proof of purchase with the required details: date of purchase, machine model, machine price and shop name, showing the purchase of one of the qualifying machines within the stated promotional period;
- A valid machine serial number;
- The applicant's full details as outlined below.

2. Web Credit

Qualifying participants will be entitled to claim their web credit when they register at www.dolce-gusto.co.uk or dolce-gusto.ie.

New registrants will be required to provide their first name, last name, email address, home address including their postcode and day time (mobile) phone number.

A valid application will include the machine serial number (to be entered manually and provided in the form of an uploaded photograph) from one of the qualifying machines as outlined above, as well as a valid proof of purchase in the form of either a till receipt, an emailed till receipt, an email receipt or an order confirmation; containing the date of purchase, the machine model, the machine price and the shop name. Gift purchases will also be accepted as long as the date of purchase, the machine model and the shop name are shown. All proofs of purchase will need to be legible and uploaded from top to bottom. Delivery notes or copy of payment (bank statement) will not be accepted. NB Due to

circumstances beyond our control, we are no longer able to accept dispatch notes as a valid proof of purchase.

Failure to provide all necessary information along with a completed registration with the Nescafé Dolce Gusto Website will result in the application being deemed to be incomplete and therefore void.

Web credit will be awarded in the form of online vouchers, and can be spent, in the following values:

UK applicants:

- £20 – 2 vouchers of £10 web credit for use across two transactions;
- £30 – 3 vouchers of £10 web credit for use across three transactions;
- £50 – 1 voucher of £10 web credit and 2 vouchers of £20 web credit for use across three transactions.

ROI applicants:

- €24 – 2 vouchers of €12 web credit for use across two transactions;
- €36 – 3 vouchers of €12 web credit for use across three transactions;
- €60 – 1 voucher of €12 and 2 vouchers of €24 web credit for use across three transactions.

Use of vouchers are subject to standard Nescafé Dolce Gusto Website terms and conditions which can be found at <https://www.dolce-gusto.co.uk/terms-conditions/>. Terms and conditions may differ per country.

- UK: There is a minimum basket spend of 4 boxes of 16 pods or £20 on all orders, and all such UK orders come with free standard delivery.
- ROI orders under the value of €45, the delivery will be charged at €4.50. For orders that have a total equal to, or more than €45, delivery will be free of charge. Vouchers cannot be used for payment against any applicable delivery charges

Each voucher can only be used once, and all vouchers are valid for use up until 23:59 on 18th December 2018.

3. Closing date

All qualifying machines must be purchased between 28.09.17 and 31.05.18 and all applications must be submitted by no later than 23:59 on 30th June 2018.

Any application received after this date will not qualify for the offer.

4. How to apply

- **Purchase one of the stated machines within the stated promotional dates;**
- **Visit www.dolce-gusto.co.uk or www.dolce-gusto.ie and log in, or register your new account;**

- Complete the application form on www.dolce-gusto.co.uk or www.dolce-gusto.ie including all details as outlined in Clause 2 above;
- If eligible, you will receive the web credit in the form of online vouchers by email within 7 working days of the application (the total value of the web credit, £20/€24, £30/€36 or £50/€60, will depend on the machine model purchased).

5. Offer Restrictions

- Limited to one application for web credit per machine type (manual/automatic/touch) per registered member.
- Closing date for receipt of applications is 23:59 on 30th June 2018.
- Only one web credit voucher can be used in a single transaction.

The web credit vouchers may be used in conjunction with other promotions, offers or discounts current at the time excluding promotions requiring the use of another promotional code.

- Vouchers cannot be used for Subscription orders.
- The full value of each individual voucher must be used in a single transaction. No change, credit balance or cashback will be available if the full amount is not used.
- Web credit cannot be transferred to another registered member

6. General Terms and conditions

- Offer not open to business or trade customers.
- In the event of the qualifying machine being bought on the Nescafé Dolce Gusto Website and being returned within 14 days, the web credit offer will become null and void.
- Qualifying machines are subject to stock availability, while stocks last.
- **Nescafé Dolce Gusto** reserves the right at its sole discretion to suspend any user found to make more than one valid claim by tampering with the operation of the promotion, setting up multiple accounts, using multiple identities or to be acting in any manner deemed by **Nescafé Dolce Gusto** to be in violation of the terms and conditions; or to be acting in any manner deemed by **Nescafé Dolce Gusto** to be disruptive. **Nescafé Dolce Gusto** also reserves the right to report any activity to the local police if an individual is found to be violating the terms and conditions.
- At all times during the promotion, **Nescafé Dolce Gusto** reserves the right to perform internal checks relating to the registered accounts to ensure the integrity of the promotion.
- The qualifying level of web credit is not transferable for cash or any other alternative, and is only valid for use on the Nescafé Dolce Gusto Website online.
- Credit given differs depending on machine model purchased and not all machine models are available in all retailers.

- Registration and application is deemed to be acceptance of these terms and conditions. Registered members' personal details will only be used for the sole purpose of administering this promotion except where they have opted in to be included to a database to receive future news, offers, promotions and new products. The Promoter's privacy policy can be viewed at <https://www.nestle.co.uk/privacy-policy>
- In the event of circumstances outside the Promoter's reasonable control, or in cases of fraud, abuse and/or error (human or computer) that affect or could affect the proper operation of the promotion or the awarding of web shop credits, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these terms and conditions with immediate effect at any stage but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.
- Conduct of entry: Entrants of the promotion agree to be bound by these Terms and Conditions. The Promoter reserves the right at its sole discretion to disqualify any entrant found to be tampering with the promotion redemption process or the operation of the promotion; or to be acting in any manner deemed by the Promoter to be in violation of the Terms and Conditions; or to be acting in any manner deemed by the Promoter to be disruptive.
- Limitations of liability: Neither the Promoter, its agents or anyone professionally connected to the promotion, assume any responsibility or liability for:

a) Any incorrect or inaccurate data entry, or for any faulty, failed or errors in electronic data transmissions.

b) Any communications line failure, regardless of cause, with regards to any equipment, systems, networks, lines, satellites, servers, computers or providers utilised in any aspect of this promotion.

c) Inaccessibility or unavailability of the internet or the website or any combination thereof.

For further information regarding this offer, please call us for free on 0800 707 6066 from the UK or if you are in Ireland 00800 6378 5385

Promoter: Nestlé UK Ltd, 1 City Place, Gatwick, RH6 0PA