LG Virgin Wines Promotion: Terms and Conditions

Purchase one of our qualifying LG Refrigerator products during 26<sup>th</sup> October - 22<sup>nd</sup> November 2017 and receive a case of 12 wines worth £200. Only valid at participating stores to residents of the UK aged 18 and over.

Promotion Period: 26<sup>th</sup> October - 22<sup>nd</sup> November 2017

Claim Deadline: 6<sup>th</sup> December 2017

# ELIGIBILITY

1. The Promotion is open to residents of the UK, excluding the Channel Islands, who are aged 18 years or over and the Promoter and/or Virgin Wines reserve the right to verify the recipients age on delivery.

2. The Promotion entails the receipt of a case of wine ("Wine Case") worth £200 following successful redemption at <u>www.lgpromo.co.uk</u>. Wines are subject to selection availability and are subject to change and should a selection become unavailable, the Promoter/Virgin Wines reserve the right to substitute the selection to a case of equal or greater value to the original.

# Wine Case Comprises (subject to availability as stated above):

Vallegarcia Petit Hipperia Edition Roble x2, De Martino Niebla Casablanca Sauvignon Blanc x2, Beneficio Adelaide Hills Sauvignon Blanc x2, Champagne Veuve Rayer Brut Tradition x2, Don Lotario Navarra Gran Reserva x2, Reino de Altuzarra x2

3. In order to qualify for the Promotion, participants must purchase a new (not second hand) Qualifying Product from a retailer participating in the Promotion ("Participating Retailer") in the UK during the Promotion Period, the wine can only be sent to mainland UK addresses, including NI, Highlands, Scottish Islands, the Isle of Man and the Scilly Isles. Unfortunately Virgin Wines cannot deliver to the Channel Islands; the promotion is valid on in-store and online purchases. Claims relating to non-qualifying products or Qualifying Products purchased before or after this Promotion Period will be deemed invalid.

#### **QUALIFYING PRODUCTS**

GSX961NSAZ GSJ961NSBV GSJ761PZXV GSJ560PZXV GSM760PZXV GM6140PZQV GMJ916NSHV

4. Qualifying Products can only be purchased in-store or online from Participating Retailers only; please check with your chosen retailer that they are participating in this Promotion prior to purchasing a product to avoid any disappointment. Products purchased via other means will not qualify for this Promotion.

5. Geographic restrictions apply, the wine can only be sent to mainland UK addresses, including NI, Highlands, Scottish Islands, the Isle of Man and the Scilly Isles. Unfortunately Virgin Wines cannot deliver to the Channel Islands.

6. All Qualifying Products must be new and genuine LG products. Purchases of second hand, refurbished or reconditioned products; products imported from outside the EEA or products which are counterfeit or infringe the intellectual property rights of LG Electronics in any way will not qualify for this Promotion.

## CLAIM PROCESS

7. To claim this Promotion following your purchase, please complete the online claim form at www.lgpromo.co.uk and upload a copy of your full purchase receipt before the end of the Claim Deadline. Claims made after this date will not be eligible for the Promotion. Please ensure your purchase receipt includes the model number purchased and the date of purchase.

8. Claims are not valid in respect of Qualifying Products that are returned to a retailer and the participant receives a full refund, in which case the Promoter will be entitled to claim back any Wine Case that were issued. In any event, the last date for registration will be the day of the Claim Deadline.

9. FMI will not process a claim if the participant cannot provide a copy of the purchase receipt.

10. You will receive the Wine Case to the address provided when submitting your claim. It is your responsibility to ensure all details you submit to us are accurate and the Promoter/Administrators shall not be responsible for any incorrectly completed forms.

11. Please note you will need access to the internet to redeem this promotion and any charges relating to this are between you and your internet service provider and are not the responsibility of the Promoter.

#### **GENERAL CONDITIONS**

12. The Promoter and FMI reserve the right to verify the eligibility of all claims to protect themselves against fraudulent, invalid or repetitive claims including, without limitation, to require the participant to prove that it did not return the product within the period of 28 days from the date of purchase. Claims for returned products, those made in bad faith or fraudulent entries or claims that otherwise do not meet these terms and conditions will be invalidated.

13. Should the offer be unavailable for any reason, the Promoter reserves the right to substitute the Wine Case for a suitable alternative of similar type and value. The Promoter has full discretion over all claims submitted.

14. The offer under this Promotion is non-exchangeable, non-transferable and shall not be substituted for cash or credit alternatives.

15. The Promoter reserves the right to amend these terms and conditions at any time and to amend or withdraw this promotion at any time.

16. You will only be able to claim one Wine Case per Qualifying Product purchased.

17. Redemption of the Wine Case with Virgin Wine is subject to their terms and conditions, seehttps://www.virginwines.co.uk/terms-and-conditions

18. It is your responsibility to ensure you have provided the correct contact details for the purposes of this Promotion and Virgin Wines shall use the contact details you provide to contact you (where applicable) and to organise the delivery of the Wine Case to you. You must be available to accept the Wine Case upon the delivery date range specified by Virgin Wines and/or their courier company. If you are not available at the time of delivery, the courier may deliver the Wine Case to a 'safe place.' The courier may also contact you directly (where you have provided a mobile number) when fulfilling their delivery obligations to you.

19. Please allow 45 working days from the final Claim Deadline, as specified above, to receive the Wine Case.

20. By claiming this offer, applicants will be deemed to have read and accepted these terms and conditions.

21. Promoter: LG Electronics U.K. Ltd whose registered office is Velocity 2, Brooklands Drive, Weybridge, Surrey, KT13 0SL

22. Administrators:

FMI Ltd | Southwater House | Chilton Business Park | Aylesbury | Bucks | HP18 9LS Email: info@lg-rewards.co.uk ("FMI")

Virgin Wine Online Ltd | St James' Mill | Whitefriars | Norwich | NR3 1TN | Email corporate@virginwines.co.uk quoting their address ("Virgin Wines")

23. The Promoter acts as data controller as defined in the Data Protection Act 1998 (the "Act"). Promoter agrees to comply with its obligations under the Act. In particular, Promoter will hold all personal data securely and the Promoter and Administrators will use it solely for the purposes of administering the Promotion as set out in these Terms and Conditions and in accordance with all applicable law and the CAP Code. Further information regarding the LG privacy policy can be found at http://www.lg.com/uk/privacy.

24. The Promotion and these terms and conditions are governed by English Law and is subject to the exclusive jurisdiction of the English courts.