

## LG Love2Shop Promotion: Terms and Conditions

Purchase one of our qualifying LG laundry products during 26<sup>th</sup> October - 22<sup>nd</sup> November 2017 and receive a £100 Love2Shop gift card, for any purchases made at John Lewis you will receive a £100 John Lewis gift card instead. Only valid at participating stores to residents of the UK to those aged 18 and over. Gift cards are valid for limited periods.

**Promotion Period: 26<sup>th</sup> October - 22<sup>nd</sup> November 2017**

**Claim Deadline: 6<sup>th</sup> December 2017**

### ELIGIBILITY

1. The Promotion is open to residents of the UK, excluding Northern Ireland, the Channel Islands and the Scottish Highlands who are aged 18 years or over.
2. The Promotion entails the receipt of a Love2Shop gift card worth £100.
3. In order to qualify for the Promotion, participants must purchase a new (not second hand) Qualifying Product from a retailer participating in the Promotion ("Participating Retailer") in the UK during the Promotion Period; the promotion is valid on in-store and online purchases. Claims relating to non-qualifying products or Qualifying Products purchased before or after this Promotion Period will be deemed invalid.

### QUALIFYING PRODUCTS

FH6F9BDS2	F4J7VY2S
FH495BDS2	F4J7TN8S
FH495BDN8	F4J7TN0W
FH4G1BCS2	FH695BDH2N
FH4G1JCS2	F4J8JH2W
F4J8JS2W	F4J8FH2W
F4J7JY2W	F4J8FH2S

4. Qualifying Products can only be purchased in-store or online from Participating Retailers only; please check with your chosen retailer that they are participating in this Promotion prior to purchasing a product to avoid any disappointment. Products purchased via other means will not qualify for this Promotion.
5. All Qualifying Products must be new and genuine LG products. Purchases of second hand, refurbished or reconditioned products; products imported from outside the EEA or products which are counterfeit or infringe the intellectual property rights of LG Electronics in any way will not qualify for this Promotion.

### CLAIM PROCESS

6. To claim this Promotion following your purchase, please complete the online claim form at [www.lgpromo.co.uk](http://www.lgpromo.co.uk) and upload a copy of your full purchase receipt before the end of the Claim Deadline. Claims made after this date will not be eligible for the Promotion. Please ensure your

purchase receipt includes the model number purchased and the date of purchase and you will need to select/fill in the retailer details accordingly.

7. Claims are not valid in respect of Qualifying Products that are returned to a retailer and the participant receives a full refund, in which case the Promoter will be entitled to claim back any gift cards that were issued. In any event, the last date for registration will be the day of the Claim Deadline.

8. The Administrator will not process a claim if the participant cannot provide a copy of the full purchase receipt.

9. You will receive the gift card via post to the address you provided when submitting your claim.

10. Please note you will need access to the internet to redeem this promotion and any charges relating to this are between you and your internet service provider and are not the responsibility of the Promoter.

11. Gift cards are valid for a certain period only, please check your gift cards upon receipt. Love2shop gift cards are also subject to activation/registration on their website. See further terms and conditions for either gift card at the links shown in clause 18 below.

#### **GENERAL CONDITIONS**

12. The Promoter reserves the right to verify the eligibility of all claims to protect itself against fraudulent, invalid or repetitive claims including, without limitation, to require the participant to prove that it did not return the product within the period of 28 days from the date of purchase. Claims for returned products, those made in bad faith or fraudulent entries or claims that otherwise do not meet these terms and conditions will be invalidated.

13. Should the gift card be unavailable for any reason, the Promoter reserves the right to substitute the gift card for a suitable alternative of similar type and value. The Promoter has full discretion over all claims submitted.

14. The gift card offered under this Promotion is non-exchangeable, non-transferable and shall not be substituted for cash or credit alternatives.

15. The Promoter reserves the right to amend these terms and conditions at any time and to amend or withdraw this promotion at any time.

16. The Promoter reserves the right in its sole discretion to extend or shorten the Promotion Period at any time.

17. You will only be able to claim one gift card per Qualifying Product purchased.

18. Redemption of the gift card and delivery restrictions with Love2shop and John Lewis are subject to their terms and conditions on:

#### ***Love2Shop:***

[www.love2shop.co.uk/faqs](http://www.love2shop.co.uk/faqs)

[www.highstreetvouchers.com/COMMON/pdfs/l2s-cards-flexecash-list.pdf](http://www.highstreetvouchers.com/COMMON/pdfs/l2s-cards-flexecash-list.pdf)

#### ***John Lewis:***

[www.johnlewis.com/customer-services/information-about-our-terms-and-conditions](http://www.johnlewis.com/customer-services/information-about-our-terms-and-conditions)

19. It is your responsibility to ensure you have provided the correct contact details for the purposes of this Promotion.

20. Please allow 45 working days from the final Claim Deadline, as specified above, to receive the gift card.

21. By claiming this gift card, applicants will be deemed to have read and accepted these terms and conditions.

22. Promoter: LG Electronics U.K. Ltd whose registered office is Velocity 2, Brooklands Drive, Weybridge, Surrey, KT13 0SL

23. Administrator: FMI Ltd | Southwater House | Chilton Business Park | Aylesbury | Bucks | HP18 9LS Email: [info@lg-rewards.co.uk](mailto:info@lg-rewards.co.uk)

24. The Promoter acts as data controller as defined in the Data Protection Act 1998 (the "Act"). Promoter agrees to comply with its obligations under the Act. In particular, Promoter will hold all personal data securely and the Promoter and Administrator will use it solely for the purposes of administering the Promotion as set out in these Terms and Conditions and in accordance with all applicable law and the CAP Code. Further information regarding the LG privacy policy can be found at <http://www.lg.com/uk/privacy>.

25. The Promotion and these terms and conditions are governed by English Law and is subject to the exclusive jurisdiction of the English courts.