

1. Subject to the remainder of these terms and conditions customers purchasing one of the Qualifying HP Products can claim a defined cashback amount. This cashback offer is valid only for purchases made during the respective promotional periods for the Qualifying HP Products as detailed in the table below (section 29: Qualifying HP Products and respective promotional periods), specified cashback amounts will not be granted if the particular Qualifying HP Products is purchased outside the respective promotional period.

2. Customers may claim cashback for a maximum of 5 Qualifying Products.

3. To take advantage of the promotion, customers must complete the online claim form (available at "hp.com/uk/savemoney"), and attach proof of purchase in the form of the sellers invoice, via scan or email attachment. Proof of order or dispatch note will not be accepted. The sellers invoice must clearly show the customer details, HP part code of the qualifying products purchased, the purchase price and the date of purchase. The participant must not send original invoices as these cannot be returned. HP must receive the claim form and supporting documents within 30 days after the date of purchase.

4. The promotion is valid in respect of a Qualifying HP Product purchased either directly from HP or an authorised reseller or authorised retailer of HP. The promotion is only valid for end user customers (i.e. customers purchasing product for their own use); claims where the product purchased will be resold or rented to a third party are ineligible for this promotion.

5. Once the claim form and supporting documents have been received, HP will send the customer confirmation of receipt by email from <u>promotions@hp.com</u>. The email will confirm whether or not the claim for cashback has been successful. HP will endeavor to do this within seven calendar days. It is the customers responsibility to contact the promotions team at <u>promotions@hp.com</u>, where the customer has not received email confirmation within this time frame.

6. Customers providing an incomplete claim form will be notified via email and offered the opportunity to provide the required items within seven calendar days. If the participant still fails to comply with the terms and conditions, the claim for cashback will be refused. HP will not be liable for any delay in responding outside of the seven day timeframe.

7. Payment will be made via wire transfer to the individual or company name stated as the purchaser on the proof of purchase invoice supplied and to the UK bank details submitted online by the customer. Payment cannot be made out to individuals except where the product has been purchased for personal use and the customers name appears as the purchaser on the proof of purchase invoice. Cheques will not be issued under any circumstances.

Paying entity:

HP International Sarl 150 Route du Nant d'Avril 1217 Meyrin 2 Geneva Switzerland

8. HP endeavors to process valid payment claims in 45 calendar days from sending the confirmation email to customer



or as soon as possible thereafter. HP will not be liable where claims are processed outside of this timeframe.

9. The recipient of the payment shall fulfil any tax obligations imposed by local tax legislation.

10. The cashback amount will only be paid upon HPs satisfaction that the customer has fully complied with these terms and conditions and the associated instructions.

11. By completing the claim process customers confirm their acceptance of these terms and conditions. Return of the Qualifying HP Product to the seller/reseller following submission of the claim for the cashback will disentitle the customer to the cashback. If a product is returned (thus revoking the sales contract) no claim may be made for cashback. In this case cashback that has already been paid must be fully paid back.

12. The offer is valid only in the UK and Northern Ireland for private end users and business customers. This offer may not be combined with any other promotional offers or special pricing offered on the qualifying products.

13. This offer is not open to employees of HP, their agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion.

14. Claims must be submitted by the end user customer only. Resellers may not submit claims on behalf of their customers.

15. For questions regarding the status of your claim, please email: promotions@hp.com

16. The cashback will not be granted to a customer who: a) has not purchased a Qualifying HP Product within the promotional period; and/or b) has not completed the claim form correctly; and/or c) has not supplied proof of purchase; and/or d) has not submitted their claim form within 30 days from the date of purchase; and/or e) failed in any way to comply with these Terms & conditions as determined in HPs sole discretion.

17. HP reserves the right to disqualify incomplete, altered or illegible claims. No responsibility will be accepted for submissions which have been lost, or are late, damaged, mis-directed, delayed in the post or insufficiently pre-stamped. Proof of posting will not be accepted as proof of delivery.

18. HP is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the customer from or otherwise obstructs him/her in participating in the promotion.

19. HP reserves the right to audit all cashback requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.

20. All documentation submitted for this promotion becomes property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future HP promotions and may result in the submitter being subject to prosecution.

21. HP may cancel or withdraw this promotion at any time without prior notice.



22. The decisions of HP in respect of any and all aspects of the promotion will be final and binding.

23. HP reserves the right to amend or cancel the terms of this offer at any time without notice.

24. HP shall not be liable for any loss, damage or injury of any nature howsoever caused to customers pursuant to this promotion. However, nothing in these terms shall act so as to exclude or restrict HPs liability for death or personal injury of customer proven to be caused by HPs negligence.

25. In the event of either false, erroneous claims or overpayments either submitted by the Customer or made by HP then subject to HP serving not less than 28 days prior written notice the Customer shall repay or reimburse any such false, erroneous or overpayments and the Customer shall hold HP harmless and indemnify HP from any liability, claims, damages and tax liabilities arising in such circumstances.

26. In addition to the invoice for the purchased product, HP reserves the right to request from the customer further evidence of purchase and/or ownership (e.g. photo of the serial number label, barcodes,...)

27. This promotion is subject to the laws of England and Wales.

28. Promoter UK: HP Inc. UK Limited Cain Road, Amen Corner RG12 1HN, Bracknell Berkshire United Kingdom

29. Qualifying HP Products and respective promotional periods

Product number	Qualifying HP Product	Cashback (£)	Respective promotional period
TOL50A	HP LaserJet Pro MFP M26nw	£40.00	01/05/2018 - 31/05/2018
G3Q35A	HP LaserJet Pro M102w	£40.00	01/05/2018 - 31/05/2018
G3Q57A	HP LaserJet Pro MFP M130a	£20.00	01/05/2018 - 31/05/2018
G3Q58A	HP LaserJet Pro MFP M130nw	£50.00	01/05/2018 - 31/05/2018
G3Q59A	HP LaserJet Pro MFP M130fn	£20.00	01/05/2018 - 31/05/2018
G3Q60A	HP LaserJet Pro MFP M130fw	£20.00	01/05/2018 - 31/05/2018
T6B60A	HP Color LaserJet Pro M254dw	£40.00	01/05/2018 - 31/05/2018
T6B82A	HP Color LaserJet Pro MFP M281fdw	£60.00	01/05/2018 - 31/05/2018
D9L19A	HP OfficeJet Pro 8720 All-in-One	£80.00	01/05/2018 - 31/05/2018
CR768A	HP OfficeJet 7110 Wide Format ePrinter	£30.00	01/05/2018 - 31/05/2018
G3J47A	HP OfficeJet 7510 Wide Format All-in-One	£30.00	01/05/2018 - 31/05/2018
G1X85A	HP OfficeJet 7612 Wide Format e-All-in-One	£30.00	01/05/2018 - 31/05/2018



YOS18A	HP OfficeJet Pro 7720 Wide Format All-in- One	£30.00	01/05/2018 - 31/05/2018
YOS19A	HP OfficeJet Pro 7730 Wide Format All-in- One	£60.00	01/05/2018 - 31/05/2018
G5J38A	HP OfficeJet Pro 7740 Wide Format All-in- One	£30.00	01/05/2018 - 31/05/2018
CZ993A	HP OfficeJet 200 Mobile Printer	£30.00	01/05/2018 - 31/05/2018
CZ992A	HP OfficeJet Mobile 250 All-in-One	£30.00	01/05/2018 - 31/05/2018
J6U57B	HP PageWide 352dw	£20.00	01/05/2018 - 31/05/2018
J9V80B	HP PageWide MFP 377dw	£40.00	01/05/2018 - 31/05/2018
D3Q16B	HP PageWide Pro 452dw	£80.00	01/05/2018 - 31/05/2018
D3Q20B	HP PageWide Pro MFP 477dw	£130.00	01/05/2018 - 31/05/2018