

## IMPORTANT INFORMATION

PlayStation pre-orders are only open to priority customers who have paid a deposit. Please do not attempt to purchase unless you are a priority customer with a unique valid code.

### PlayStation 5 pre-order pricing

Because demand is so high and to make sure we prioritise pre-orders for our priority customers when orders open online, we're increasing the upfront cost of the Sony PlayStation 5 by £2000. But don't worry. This won't change how much you pay!

We've applied the same £2000 increase to your £5 deposit and have given you a unique code to the value of £2005 to use against your Sony PlayStation 5 pre-order only. This is to make sure that you pay the correct RRP for the console. We will contact you via email to provide you with this code, if we haven't already done so. And just to let you know, for Sony PlayStation priority pre-orders, our usual price promise doesn't apply.

### Your code - need to know

Your code is unique and needs to be used before 11:59pm BST, Tuesday the 26th of October.

Unique codes can only be redeemed once and can't be used on any product other than a Sony PlayStation 5 pre-order.

Your code can't be used with any other offer, promotional term or discount code. Please only enter your unique code when you are ready to check out to avoid code redemption issues.

Please be aware only pre-orders placed with a valid unique code will be fulfilled. All other orders will be cancelled.

Where a product is returned, only the price paid after discount is eligible for a refund. Discount codes can't be exchanged for credit or redeemed again.

## YOUR NEXT STEPS:

1. Add your Sony PlayStation 5/ 5 Digital Edition and continue to basket
2. Select payment type
3. Enter your delivery information
4. Enter your billing details
5. Select 'Redeem an offer code' and enter your unique Sony PlayStation voucher code.  
(Remember, only redeem your code when you are ready to pay).
6. Finalise your order

### Shipping:

Successful pre-orders will be dispatched on the 18th November 2020

Orders placed without a unique code will be cancelled, refunds will be credited to your payment method within 3-5 working days. **Orders placed without a unique code will be cancelled, refunds will be credited to your payment method within 3-5 working days.**