Lens Cashback Promotion

Purchase an applicable Lens from a participating retailer and qualify for up to £100/€120 Cashback

Helpline Number: 0344 844 3899 E-Mail: www.panasonic.co.uk/email

Promotion Period: 31st January 2018 – 16th March 2018

Claim Deadline: 16th May 2018

PROMOTION TERMS AND CONDITIONS

1. The Lens Cashback Promotion (hereafter referred to as the "Promotion") is promoted by Panasonic UK, a branch of Panasonic Marketing Europe GmbH, whose registered address is Panasonic House, Willoughby Road, Bracknell, Berkshire RG12 8FP, UK (the "Promoter").

ELIGIBILITY

- 2. The Promotion is applicable to residents of the EEA, EU, Switzerland, Channel Islands and Isle of Man who are aged 18 years or over.
- 3. In order to qualify for the Promotion, participants must purchase a new (not second hand) Qualifying Product in the UK, Republic of Ireland, Channel Islands or Isle of Man during the Promotion Period. Claims relating to products purchased before or after this Promotion Period will be deemed invalid.

Qualifying Product / Cashback Values

MODEL	Cashback (£)	Cashback (€)
H-ES045E	£50	€70
H-X025E	£50	€70
H-PS4517E-K	£30	€40
Н-РS14042Е-К	£30	€40
H-NS043E	£100	€120
Н-Х015Е-К	£50	€70
H-X015E-S	£50	€70
H-RS100400E	£100	€120
H-X012E	£100	€120
H-FSA100300E	£50	€70
H-FSA45200E	£50	€70
H-ES12060E	£100	€120
H-HSA12035E	£100	€120
H-HSA35100E	£100	€120
H-E08018E	£100	€120

4. This Promotion is open to participating retailers only in the UK, Republic of Ireland, Channel Islands or Isle of Man. Please check with your chosen retailer that they are participating in this Promotion prior to purchasing a Qualifying Product to avoid any disappointment.

Purchases made from Dixons Travel, Amazon, Amazon Marketplace, eBay and other marketplace platforms do not qualify for this promotion.

5. All Qualifying Products must be new and genuine Panasonic products. Purchases of second hand, refurbished or reconditioned products, products imported from outside the EEA or products which are counterfeit or infringe the intellectual property rights of the Panasonic group of Companies in any way will not qualify for this Promotion.

CLAIM PROCESS

- 6. To claim this promotion for your purchase, please complete the online claim form (<u>www.panasonic.co.uk/promotions</u>) and upload a copy of your full purchase receipt (not deposit receipt) and an image of the product barcode, which can be found on the side of your product box (showing the model number and serial number) by the Claim Deadline. Applications made after this date will not be eligible for the Promotion. Please ensure your purchase receipt includes the model number purchased and the date of purchase.
- 7. Claims are not valid in respect of Qualifying Products that are returned to a retailer and the participant exchanges the product or receives a refund, in which case the Promoter will be entitled to claim back any Cashback paid. PLEASE NOTE: Participants must wait 35 DAYS, from the date of purchase BEFORE submitting their on-line claim. In any event, the last date for registration will be the Claim Deadline.
- 8. The Promoter will not process a claim if the participant cannot provide both an image of the product barcode and a copy of the purchase receipt. If, for any reason, the participant has not retained the product box, the Promoter will accept an image of the serial number found on the base of the Qualifying Product.
- 9. Participants who are unable to upload the supporting documentation to verify their claim, may send their printed claim form along with a photocopy of the full purchase receipt (we are unable to return these so please do not send the original) and an image of the product barcode to the address below, to be received on or before the Claim Deadline. Printed Claim forms received after this date will not be eligible for this Promotion.

Address for Postal Claims: Lens Cashback Offer Panasonic UK, Willoughby Road, Bracknell, Berkshire, RG12 8FP, United Kingdom

- 10. The Promoter will not be held responsible or liable for any technical, hardware, software, server, website or other failures or damage of any kind, to the extent that this prevents the participant from or otherwise obstructs the participant to enter in the Promotion. Claims made by fax, telephone or email will not be accepted. Illegible, incomplete or altered claim forms will be deemed void, as will claim forms not completed in accordance with these terms and conditions.
- 11. Upon submission of your online registration, your claim will be verified. Participants will be sent an automated email to confirm the receipt of their Cashback claim and the next steps of the claim process.

REDEMPTION PROCESS

12. Please allow 21 days from the date we receive your claim and all supporting documentation, to receive your Cashback. If you have not received your Cashback within the estimated 21 days, please contact us, using the contact details above. Regrettably, claims pursued outside of the Claim Deadline will not be accepted.

13. Participants are informed that PayPal charges, may apply. Cheques must be used within 6 months of the date of issue.

PRIVACY & DATA PROTECTION

14. Any personal information supplied by you will be used by Panasonic and their contractors solely for the purpose of this Promotion and in accordance with data protection legislation. Please see Panasonic's Privacy Policy for further information (http://www.panasonic.com/uk/privacy-policy.html).

GENERAL CONDITIONS

- 15. The Promoter reserves the right to verify the eligibility of all claims to protect itself against fraudulent, invalid or repetitive claims including, without limitation, to require the participant to prove that it did not return the product. Claims for returned products, bad faith or fraudulent entries or claims that otherwise do not meet these terms and conditions will be invalidated and the Promoter reserves the right to disqualify the participant making such a claim from this and other promotional activities.
- 16. To monitor fraudulent claims the Promoter reserves the right to cross check product returns with the relevant retailers against Cashback claims received. Any potential fraudulent activity will be followed up by the Promoter. The Promoter will withhold the issuance of a Cashback (or take steps to require repayment if already paid) where it is suspected that a false or fraudulent claim has been made.
- 17. The Cashback offered under this Promotion is non-exchangeable, non-transferable and there is no credit or product alternative available.
- 18. The Promoter reserves the right to amend these terms and conditions at any time and to amend or withdraw this promotion at any time.
- 19. Only one claim per model purchased and one billing address is permitted.
- 20. This Promotion is not available in conjunction with any other offer or promotion.
- 21. By claiming this Cashback, applicants will be deemed to have read and accepted these terms and conditions.

These terms and conditions are governed by English Law.