

Tumble Dryer LVD7W15



- It has been discovered that the heating element in a batch of **Logik Tumble Dryers**, model **LVD7W15** may pose a safety hazard. The element can overheat and may lead to a fire.
- If you purchased your Tumble Dryer between **1st April 2016 – 1st June 2017** it may be affected.



STOP using your Tumble Dryer immediately.
Switch it off and unplug at the mains.

What should you do next?

Please can you **contact us** as soon as you can by calling Knowhow on

0344 561 6202

Lines are open Mon-Fri 9am-8pm, Sat 9am-6pm and Sun 10am-5pm.

Calls are charged at local rates.

We'll need the following information from you:

- **Serial Number** of your Tumble dryer
(see detail below for where to find your serial number.)
- **Post Code** at time of purchase

Where is your serial number?

Your serial number is on the inside of the door and on the rating label on the back of your tumble dryer.



Example of your Rating Label which is located on the back of your Tumble Dryer.

What will we do?

- Using your serial number we will be able to tell you if your Tumble Dryer is affected. If its not, you can carry on using your Tumble Dryer as normal.
- If your Tumble Dryer is affected we will arrange for one of our Technicians to visit you and replace the element in your machine.

We apologise for the inconvenience but trust that you will understand your safety is our highest priority.

Yours sincerely

Logik Quality Department